Seymour Street Journal

What’s news...

From the Offices of Stuart Markowitz, MD and Stacy Nerenstone, MD

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"Wherever the art of medicine is loved, there is also a love of humanity."

- Hippocrates

1984: The first successful heart transplant in Connecticut was done at Hartford Hospital by Dr. Henry B.C. Low.

Follow Hartford Hospital on facebook, youtube and twitter

Chief's Corner

- Dr. Jack Greene, Hartford HealthCare Regional Vice President of Medical Affairs for the Hartford Region and Hartford Hospital

Just Ask Us!

We have put in place a dedicated email box for the medical staff, called "Ask Jack." The emails will be picked up each day, and I will be responsible for making sure that you receive feedback. Send your concerns to askjack@hhchealth.org.

In addition, there is a dedicated email box to ask questions of Dr. Stu Markowitz. Send your questions or comments to StuandYou@hhchealth.org, and you'll get a response from Stu within 10 days.

COPD Pilot Starts April 17; Will Test New Care Pathway

Dr. Ajay Kumar, Chief of Medicine, and Michael Davis RN, Director of Nursing

As we move toward a more patient centered environment, we are continually looking for opportunities to improve both quality and the patient experience. Through the work of our Clinical Care Redesign team, we are excited to announce on April 17 to May 1 a COPD pilot will take place to help test and operationalize a new care pathway aligned with the most recent published Gold guidelines, February 2017.

Our goal is to improve patient outcomes by reducing readmissions and identifying areas of opportunity and streamlining our processes.

We will be taking a deeper dive into the following areas:

- IV to PO transition therapy
- Inhaled medication regiments
- Early transfers out of step down / appropriate level of care
- Appropriate consultations
- Discharge disposition
- Post-acute care follow-up
- Med reconciliation

During this process we ask for your support, feedback, ideas and suggestions. Pilot will include daily
huddle and review of all COPD patients at HH. Concluding the pilot we will be planning a detailed
report of our findings and lessons learned. Stay tuned for a date to be scheduled with in the third week
of May. If you have any questions or concerns, please reach out to office of Dr. Ajay Kumar or Michael
Davis, RN.

Members of COPD pilot team

- Dr John McArdle
- Dr Mitchell McClure
- Jennifer Ash APRN
- Dr Misbahul Siddiqi
- Dr Premkumar Padmanabhan
- Saimir Sharofi RRT MMA
- Dr Fred Tilden

From the President of the Medical Staff

- Dr. Stacy Nerenstone, President of the Hartford Hospital Medical Staff

Physician Communications Tools

Dear medical staff colleagues,

We know from the comments of our patient experience surveys that communication between
providers can affect patient care and length of stay, and here at Hartford Hospital it is an area of
opportunity for improvement.

Here is a reminder of the physician communications tools available to our medical staff members in an
easy to use format. Please use these tools to improve timely communication with colleagues about
our patients, and help increase our patients’ satisfaction.

Tiger Text

Multi-platform, secure, real-time clinical messaging system

- HIPAA compliant
- Free on your cell phone
- Download it from the APP store to your phone
  - To set up Tiger Text, contact John Rogalsky at John.Rogalsky@hhchealth.org or (860) 972-3207
  - Questions? Contact Dr. Marc Palter at Marc.Palter@hhchealth.org

Dragon

Voice recognition transcription tool for EPIC EHR at HHC hospitals

- Introductory and personalization classes are available
  - To register for a class, contact your clinical chief’s administrative staff
  - Questions? Contact Dr. Marc Palter at Marc.Palter@hhchealth.org

Priority Paging

- Standardized paging/texting communications
- STAT: Immediate response required or results in significant implications
- URGENT: High priority requiring response within 30 minutes
- ROUTINE Non-urgent; return call within 2 hours
Correct Paging Example: "Urgent: N11/Katie/860-696-9171/Critical K"

Questions? Contact Dr. Mitchell McClure at Mitchell.McClure@hhchealth.org or Michael Davis at Michael.Davis@hhchealth.org

Seymour Street Journal (SSJ)

Biweekly physician newsletter

- Keeps physicians informed and up-to-date on hospital, network, and health care news in a concise, convenient form
- Sent to your preferred e-mail address every other Sunday
  - To subscribe: https://hartfordhospital.org/health-professionals/medical-staff-services/ssj
  - Suggestions/Ideas for SSJ: Contact Luisa Machado at Luisa.Machado@hhchealth.org

Annual Medical Staff/Board Spring Event June 8

The Annual Medical Staff-Board Spring Event will be held on Thursday, June 8 from 6-8:30 p.m. in Heublein Hall. Please join your colleagues in recognizing the accomplishments of the recipients of our Annual Medical Staff Awards, and welcome our new faculty members joining Hartford Hospital.

Save the Date: Medical Staff End-of-Summer Event

September 27 (Wednesday), 6-9 p.m., New Britain Museum of American Art

Join the Medical Staff Officers and your colleagues from the Hartford Hospital Medical Staff for a unique opportunity to socialize and enjoy each other's company.

Join your colleagues from the Hartford Hospital Medical Staff for an amazing evening at the New Britain Museum of American Art.

You will have exclusive admission to the gallery spaces including the works of Howard Pyle, Frederic Rodrigo Gruger, N. C. Wyeth, Norman Rockwell, and more.

Food will be provided by Riverhouse Catering. The menu will vary depending on the inspiration of the Chef at Riverhouse Catering. The evening will feature heavy appetizers, small plates bursting with bold flavors and sweet endings as well as wine, beer and beverages.

From the Hospital President

Dr. Stu Markowitz, Senior VP, HHC, and Hartford Region President

HHC Collaboration with GE Healthcare Announced

On April 11 we announced a major collaboration between Hartford HealthCare and GE Healthcare.

Over the course of a unique seven-year relationship, we will leverage GE’s advanced analytics and imaging technology to improve patient flow, enhance our imaging services and provide seamless transfers.

This collaboration is designed to accelerate our work to create a new standard of customer safety, experience and affordability. In accordance with our metrics-driven culture, both we and GE have committed to achieving measurable improvements and outcomes.
One of the most visible features of this collaboration will be a new Care Logistics Center, which GE will help us implement. This center, which will expand and replace our current Hartford Hospital Transfer Center later this year, will provide a comprehensive and systemwide view of beds and other elements of clinical capacity. It will allow us to better monitor and plan for upticks in patient demand and help reduce unnecessary delays in diagnosis and treatment.

While this collaboration is unique, it is also one of a series of strategic relationships in which national and global leaders including GE, Memorial Sloan Kettering Cancer Center, GoHealth Urgent Care, the Advisory Board Co. and Compass One are looking to work with Hartford HealthCare.

This is a testament to the system of care we are building, owing to our culture, expertise and scale. In many important ways, these collaborations are a tribute to you and your teams.

**Housestaff Appreciation Week**

*APRIL 16-22*

Please join us in thanking our Hartford Hospital and University of Connecticut Residents and Fellows for all their efforts, knowledge, expertise and compassion that they bring to the care of our patients at Hartford Hospital.

Their participation in our clinical activities is essential to the quality of our outcomes.

**Top News**

**Hartford HealthCare and UnitedHealthcare agree to a new multi-year network relationship**

Early in the morning of Saturday, April 15, Hartford HealthCare and UnitedHealthcare agreed to a new multi-year network relationship.

This agreement means there is no disruption in coverage for patients with UnitedHealthcare plans, including Oxford Health Plans.

Individuals who are enrolled in UnitedHealthcare’s individual, Medicare, and employer-sponsored plans will continue to have in-network access to all Hartford HealthCare facilities and providers participating through Integrated Care Partners.

**Two New CT Scanners Open at Hartford Hospital**

On April 17, the Radiology Department will be introducing two new CT scanners. These state-of-the-art scanners will replace existing equipment that is end of life and afford our teams the opportunity to receive enhanced images and enhanced surgical planning while reducing patient wait times.

Additionally, the scanners are bariatric friendly, with a 675-pound weight capacity.

The GE Revolution CT, a 256 slice scanner, will be replacing our current 64 slice scanner. The Revolution CT scanner will allow us to perform state of the art cardiac angiography as well as it’s cutting edge use with TAVR protocol technology.

The second scanner is a GE Revolution HD, a 128 slice scanner, which will be replacing our existing 8 slice scanner. The Revolution HD offers excellent metal artifact reduction software, which will improve image quality for patients with metal implants and is CMS complaint, allowing for a broader range of
use with patients.

To schedule an appointment, contact Hartford Hospital, CT scheduling at 860-972-2508.

Hospital Leaders Focus on Collaboration at Healthcare Forum

On March 12, the Metro Hartford Alliance’s Connecticut Health Council held a day-long forum, *Change in DC: What it Means for Connecticut’s Health Sector*.

Speakers included Elliot Joseph, Chief Executive Officer, Hartford HealthCare; Marna Borgstrom, Chief Executive Officer, Yale New Haven Health and Yale New Haven Hospital; as well as legislators and representatives from the state, insurance companies, and other areas of the healthcare sector.

The hospital leaders participated on a panel with insurance and industry executives to discuss a range of topics.

Discussing the need to reduce the cost of healthcare, Ms. Borgstrom emphasized the importance of focusing on the social determinants of health that negatively impact healthcare for so many in our state.

“We can’t just look to healthcare to solve all the problems of the cost of healthcare,” she said. Ms. Borgstrom noted that people who don’t have their basic needs met have more chronic diseases and worse health outcomes overall, which adds cost to the system. Addressing these fundamental, underlying issues will help to build healthier communities and reduce cost.

Discussing cost and quality transparency, Mr. Joseph said that healthcare leaders embrace the concept. “Transparency is a tremendous force for good,” he said, though he also acknowledged the challenges inherent in gathering and presenting cost and quality data to the public in a way that engages them.

The hospital leaders described ways to take costs out of the system, including by supporting innovation and reducing variation in care. To achieve these goals, there is a need for greater partnership and collaboration with the state, they said.

A legislative panel featuring U.S. Senator Chris Murphy, U.S. Congressman John Larson, and U.S. Congresswoman Elizabeth Esty focused on developments in Washington, DC. The legislators noted that they seek compromise rather than an outright repeal of the Affordable Care Act. They voiced concerns about block grants for the state of Connecticut.

A third panel featured state representatives Ben Barnes, Secretary of the State of Connecticut Office of Policy and Management; Mark Schaefer, Director, Healthcare Innovation, State Innovation model Program Management Office; Ted Doolittle, Healthcare Advocate, State of Connecticut; and Kate McEvoy, Director, Division of Health Services, Connecticut Department of Social Services.

Mobile Mammography Program Receives Pink Aid Grant

Take the Time, Hartford Hospital’s mobile mammography program, has been awarded a grant for $36,160 from Pink Aid, Inc.

The grant, which is the third that Pink Aid has awarded to the program, will support screening mobile mammography, diagnostic mammography, and coordinating services for the underserved population. The mobile mammography program is a life-saving outreach program within Hartford Hospital's Breast Care Department.

Dr. Patricia DeFusco leads the Hartford HealthCare Breast Disease Management Team.

*Introducing "Catering to You" Patient Dining Service*
Hartford Hospital is now using “Catering to you,” Compass One’s patient dining service designed specifically to support patients’ health, quality of life, and the recovery process during their hospitalization.

After admission or prior to the first meal, each patient is greeted by his or her catering associate and introduced to the Catering to You service. The catering associate is consistently assigned to the same unit, subsequently becoming part of the nursing team, working closely with both nursing, registered dietitians and the patient.

Over the course of each day, the catering associate will visit his or her patients nine to twelve times. Before each mealtime, the catering associate will visit the patient to take the meal order and any special requests. The catering associate will also see the patient when the tray is delivered, during catering rounds, and when the tray is picked up.

April is Donate Life Month

April is Donate Life Month, a celebration dedicated to promoting the importance of organ donation. The Donate Life flag will fly in front of the hospital’s main entrance all month, beginning with the annual rose ceremony on March 31.

You can sign up to become a registered organ donor on April 18 and 19 in the main hospital lobby. Volunteers will also be there to educate patients, employees and families, and answer common questions about organ donation.

Value-Based Oncology: Understanding and Adapting to New Paradigms in Cancer Care

A symposium for oncology providers, practice administrators, payers, industry and health system executives will be held Saturday, May 13 from 7:30 a.m.-12:30 p.m. at the Connecticut Convention Center.

The symposium is free to HHC providers or employes, and to Memorial Sloan Kettering, Miami Cancer Institute and Lehigh Health System providers. Fee is $25 for non-HHC providers, and $50 for industry pharmaceutical/insurance reps.

Pre-registration is required; call 855-HHC HERE.

Excellence

Dr. Paul Thompson Speaks at Sports Medicine Symposium at the Boston Marathon

Dr. Paul Thompson, co-physician director of the Heart & Vascular Institute, was one of the speakers at the "46th Annual Sports Medicine Symposium at the Boston Marathon" on April 15-16.

Dr. Thompson's presentations were entitled: "Pre-Participation Cardiac Screening for Sport" and "Statin-Associated Side Effects."

Small community hospitals struggle to avoid a downward spiral
Hartford HealthCare’s chief medical officer and senior vice president, Dr. Rocco Orlando III, said standalone community hospitals are already severely challenged, and will find it increasingly difficult to remain on their own.

“Having said that, the role of community hospitals is absolutely essential,” he said, citing their ability to care for people close to home.

[https://ctmirror.org/2017/04/03/small-community-hospitals-struggle-to-avoid-a-downward-spiral/](https://ctmirror.org/2017/04/03/small-community-hospitals-struggle-to-avoid-a-downward-spiral/)

"Heart of Hartford" Photography Exhibit Opens on April 21 at IOL

All members of Hartford HealthCare are invited to the "Heart of Hartford" Photography Exhibit. on Friday, April 21 from 3 to 7 p.m. at the Institute of Living's Commons Building, Hartford Room.

The exhibit will showcase photographs taken by youth from the IOL’s TOPS Extended Day Treatment Program. Through their artwork, TOPS youth will share the ways in which they experience Hartford as beautiful.

The project was a joint effort by Dorothy Manley, Haley Rice and Tatiana Martinez who are students from Smith College School for Social Work and TOPS Extended Day Treatment Program. Funding from Hartford Healthcare made this event possible.

The city of Hartford is often discussed in terms of poverty, violence, and lack of resources. Such stereotypes have serious implications for personal sense of worth and overall mental health of residents. It is crucial to acknowledge the impact of adverse narratives as it fails to recognize the many positive aspects of the Hartford community. Through empowering Hartford youth to define themselves and their city, it is our hope that stereotypes will be challenged and a stronger sense of community will emerge.

The kids from TOPS were provided with disposable cameras to photograph “beautiful things” in their community and the pictures will be presented at "The Heart of Hartford" Photography Exhibit. The beautiful title of this event was also created by the kids from TOPS. After the exhibit, the artwork will be displayed throughout the IOL.

Women’s Consortium Seminar: Women & Men Creating Meaningful Partnerships

The Women’s Physician Leadership Consortium is sponsoring a seminar entitled Women & Men Creating Meaningful Partnerships on May 16, 5:30-8 p.m., in Heublein Hall.

Key note speaker will be Catherine Flavin of Thrive Leadership.

All male and female providers (physicians, APRNs, PAs) are welcome.

Please RSVP to Joanne Jurs at 860-972-2493 or email Joanne.Jurs@hhchealth.org by May 2.

Behavioral Health Champion Award Given to Sen. Chris Murphy

Dr. Harold Schwartz, IOL psychiatrist-in chief and HHC vice president of behavioral health, presented a Behavioral Health Champion award to Sen. Chris Murphy, at a recent meeting of the National Association of Psychiatric Health Systems.

Murphy was the principle sponsor and driving force behind the Helping Families in Mental Health Crisis Act, a section of the 21st Century Cures Act which was passed by Congress and signed into law by President Obama in 2016.

“This Act constitutes the most important federal mental health legislation in a generation,” Senator Murphy said. Murphy credited Dr. Schwartz as “the first one he turned to” during the early stages of
Join HHC Team for Komen CT “Race for the Cure”

Join Hartford HealthCare’s Team for the Komen CT “Race for the Cure” in Bushnell Park on June 3. Komen CT has been a great supporter of many of our breast health initiatives throughout the Hartford HealthCare system.

Go to www.komennewengland.org; click on the Events icon and then on the Greater Hartford Race to get to the registration page, go to join a team and search for the Hartford HealthCare Team.

You can register for the race or donate to the HHC team. Race day registration opens at 7 a.m. and the 5K Race and walk begins at 9 a.m.

For questions, please contact Karen.Weingrod@hhchealth.org or 860-972-8800.

Volunteers Needed for No One Dies Alone Program

Join the 70 volunteers who are currently volunteering for the nationally recognized program called No One Dies Alone (NODA). A “compassionate companion” volunteer provides reassuring presence to patients who would otherwise die alone. With the support of the nursing staff, companions are able to help provide patients with that most valuable of human gifts: a dignified death.

Attendance at a three hour training session is required. The next training will be Tuesday, May 2, from 4-7 p.m. in the Special Dining Room. If you are able to attend, please complete a volunteer application at this link:

http://hartfordhealth.vsys.com/vsys/app/HQGL45AS0GY1I7N

For questions regarding the program, please contact the Volunteer Department at 860-972-2182 or email: Kelley.boothby@hhchealth.org.

Auxiliary Benefit for Pet Therapy on April 27

Come Pawty with the Auxiliary on Thursday, April 27 from 5:30-7:30 p.m. to benefit Hartford Hospital's Pet Therapy program at Capewell Lofts, 57 Charter Oak Avenue, Hartford (formerly the Capewell Horse Nail Company, this historic factory now represents a new era of residential living in downtown Hartford.)

This year’s event benefits the Pet Therapy Program at Hartford Hospital now in its 22nd year. Pet Therapy currently has 40 dogs in the program that service the main hospital, the IOL, Avon Cancer Center and The Grace Webb School in Avon.

Tickets: $60 per person. RSVP by April 18 Please send checks payable to Hartford Hospital Auxiliary. Mail to Hartford Hospital Auxiliary Rx for Fun, Marri Fairbanks, 85 Terry Road, Hartford, CT 06105.

Musical Performance April 19 Will Be Fundraiser for Behavioral Health Network

Hartford HealthCare is a supporting partner of the Tony-winning musical, “Next to Normal,” running through May 7 at TheaterWorks in Hartford. One of the performances on Wednesday, April 19 is a fundraiser for our Behavioral Health Network (BHN). TheaterWorks has reserved the entire house for HHC employees. Coming together to experience this amazing production, and to share our stories with each other beforehand will be a special event.

This striking contemporary musical touches on the joys and struggles of a family dealing with behavioral health issues. Every day, you provide behavioral health services to patients and families
across Connecticut.

This special evening includes a pre-show cocktail reception and a post-show conversation with the cast. Tickets are $90, of which $80 will go to our BHN programs.

Please join us for an extraordinary night in recognition and support of our important work in behavioral health. Please call the TheaterWorks box office today, at 860-527-7838, or go online at http://www.theaterworkshartford.org/ and reserve tickets.

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Research and Academics

28th Annual Mary Mulready Sullivan Oncology Symposium

Hartford HealthCare Cancer Institute at Hartford Hospital is sponsoring the 28th Annual Mary Mulready Sullivan Oncology Symposium on Wednesday, May 24 from 7:30 a.m.-1:30 p.m.

The topic is "Non-Small Cell Lung Carcinoma: A Personalized Approach in the Complex Patient." This annual event is meant for those who provide care for cancer patients.

Lung cancer continues to be the leading cause of cancer death in men and women, accounting for approximately one quarter of all cancer deaths in the U.S. Approximately 2,550 cases are estimated to be diagnosed here in Connecticut in 2017.

Cigarette smoking is the most common cause of lung cancer and is responsible for roughly 80% of cases. Other causes include environmental exposure to secondhand smoke, radon gas exposure, and occupational exposure to a variety of other compounds. Approximately 156,000 Americans will die this year from lung cancer, with 1,650 here in CT.

A major focus of this symposium will be the development of strategies for approaching the lung cancer patient who is older or has complex medical issues with a personalized approach. Experts in the areas of new surgical strategies, targeted medical therapies, geriatric oncology assessments, and shared decision making will discuss these important aspects of evaluation and therapy.

Two panel discussions will focus on case management, one on early disease and the second on late stage disease. Health care providers who manage elderly or medically complex patients with cancer will benefit from this unique symposium.

Fees: MDs $50; APRN/RNs $25.

Physician CME credit maximum of 4.5 AMA PRA Category 1 Credit(s). Nursing CEU: this activity has been submitted to Hartford HealthCare for contact hours.

Certification Courses for Healthcare Providers (BLS, ACLS, PALS, EMT, EMT-P)

CESI offers a variety of courses designed to meet the needs and schedules of busy healthcare providers.

All our courses are available in a traditional classroom style format, while our BLS and ACLS courses have the additional option of using online learning through the HeartCode platform.

HeartCode allows students to complete the training online at their own pace, on their own schedule, followed by a one to one and half hour skills check. We can also provide customized courses for groups of people so we can meet their specialized needs.

- HeartCode BLS through HealthStream
- HeartCode ACLS through HealthStream
• HeartCode PALS through HealthStream
• Healthcare Provider CPR Course
• BLS Instructor Course
• EMT Course
• EMT Refresher Course
• EMR Course
• ACLS Instructor Course
• ACLS Provider Course
• ACLS Refresher Course
• PALS Instructor Course
• PALS Provider Course
• PALS Refresher Course
• Paramedic Training Course

To register for any of these classes please click the following link:

To have BLS, ACLS or PALS Heartcode loaded please email Heartcode@hhchealth.org and include which heartcode you need loaded, your employee number, and your department that you work in. If your department does not cover the cost of BLS, ACLS or PALS a credit card number must be provided before Heartcode can be loaded to your Healthstream.

For more information please visit the CESI website or contact us at 860.972.9564.

**Healthcare Provider BLS Class**

BLS for healthcare providers course is designed to review, organize, and prioritize information and skills needed to manage a cardiac arrest and other life treating emergencies such as airway obstructions, heart attacks and stroke and basic life support level. For more information, call 860.972.4686.

**Healthcare Provider CPR Class**

EMS Education offers HCP CPR training as well as ACLS training through HealthStream using HeartCode BLS or ACLS.

HeartCode allows students to complete the training online at their own pace, on their own schedule, followed by a brief skills check.

Please call EMS Education to register at 860.972.9564.

If you prefer to attend a classroom course, there are Healthcare Provider CPR Classes are held in ERD 4th Floor.

You can register for HCP CPR Classes by calling 860.545.1888.

**Save the Date: Wednesday, October 4, 2017**

*33rd Annual Cardiovascular Symposium*

7:30 a.m.-3:30 p.m.

Connecticut Convention Center, 100 Columbus Boulevard, Hartford

Information and registration: hartfordhospital.org/CVSymposium

Please register for this event by calling 1.855.HHC.HERE (1.855.442.4373)
Advanced Practitioners Symposium

Friday, April 28, 7 a.m.-1 p.m., Heublein Hall

The Department of Medicine is hosting the 2nd Annual Advanced Practitioners Symposium on Friday, April 28 from 7 am-1 p.m. in Heublein Hall of the Education and Resource Building. Our program is open to all healthcare providers including physicians, APRNs, PAs and students.

Topics to be discussed include:

- Management of acute delirium
- Appropriate use of opioids in multi modal analgesic therapy
  - Comprehensive infection evaluation
  - Dermatologic assessment of common lesions

Register by calling the Hartford Hospital Health Referral Service line at 1.855.HHC.HERE (1.855.442.4373). Space is limited; however, if the class is full, you will be placed on a waiting list and be called if there are any cancellations.

Volunteers Needed for a Research Study Aiming to Detect Cancer Earlier

HHC is conducting a research study to determine if a new blood test can be used to detect cancer earlier than standard screening tests.

We are seeking participants to make a study-related blood donation for laboratory analysis.

Participants may qualify if they:

- are at least 20 years of age
- are not pregnant
- do not feel feverish or have an inflammatory disease
- have never had cancer before (skin cancer other than melanoma is acceptable) or have recently been diagnosed with cancer but have not yet started treatment

Qualified participants will receive a $25 check card after their blood donation. To participate please contact 860.972.1588.

Clinical Trials Being Offered at HHC

Research is a critical aspect of our being the destination for innovative and complex care.

Through our membership in the Memorial Sloan Kettering Cancer Alliance, Hartford HealthCare is now offering more than 20 clinical trials to our patients, giving them access to innovative new treatments right here at home.

Our Neuroscience Center also is offering a number of clinical trials in our overall efforts to improve patient outcomes.

Accepting New Patients? We Can Help

Help New Patients Find You
Hartford HealthCare offers physicians a free powerful tool to help reach potential patients. The system-wide “Find A Doctor” search feature on our website helps potential patients connect with appropriate physicians when they need care.

Patients' searches lead to doctors' online profiles, which are based on information physicians provide to the Medical Staff Office. Details on education, specialty, office locations, languages spoken, biography and any promotional videos are displayed, helping patients make vitally important decisions in choosing a physician.

The HHC Planning and Marketing team is committed to making sure this online information is correct. Please spend a few moments reviewing your profile at HartfordHealthCare.org/verify. Click the “Physician Feedback Form” on the right hand side of your profile to submit changes. You will need your NPI number to verify your identity. The “Accepting New Patients” filter is set as the default to help patients connect with physicians who are taking new patients. If you are no longer accepting new patients, please let us know. Changes to your profile will be made within three business days.

**Operational Update**

**Systemwide Annual Required Learning Starts Now**

For the first time ever, every Hartford HealthCare employee will complete the same online learning courses on a consistent schedule with the same expectations no matter where you work in our system.

Required courses are posted in HealthStream now and must be completed by Aug. 28, 2017.

With every HHC employee using HealthStream for online learning, it will be easier to ensure that we are always learning and improving together so we can provide the best care to the patients, families and communities that depend on us.

We are very excited to have finally reached this point in Hartford HealthCare’s journey to become the region’s most coordinated healthcare system. Here are some important things to know:

- New courses will be interactive and more engaging.
- New courses can be completed much more quickly than before.
- Failure to complete required courses by Aug. 28 will result in suspension and could potentially lead to termination.
- Additional, job-specific courses may be assigned by individual organizations.

To find this year’s required courses, visit the eLearning page of HHC Connect and click the log in button on the right side of the page. Use your network user ID and password to log in. The page includes detailed trouble-shooting instructions for those who may have trouble logging in.

If you have questions, please contact Eric Bennett at eric.bennett@hhchealth.org.

**Patients in Need of Financial Assistance**

Do you know a patient who is in need of financial assistance?

Hartford HealthCare can provide help to patients in need. Learn more about the program and how to assist patients on HHC Connect: [https://intranet.hartfordhealthcare.org/inside-hhc/patient-support](https://intranet.hartfordhealthcare.org/inside-hhc/patient-support)
Remind a Colleague: Wash In, Wash Out

All health care workers and patients should feel comfortable reminding any other health care worker to sanitize regardless of their role. This should always be done in a courteous and constructive manner. All health care workers should respond courteously and gratefully when reminded.

If you remind another health care worker to sanitize, and he or she responds with irritation or hostility, please notify their department chief, Dr. Jack Greene or Dr. Jack Ross, who will communicate with them to prevent recurrences.

Improving Doctor-to-Doctor Communication: TigerText

A Free Tool To Help You

We all want to do what is best for our patients. Problems in communication between hospital providers, consultants, and community providers has been identified as a major source of dissatisfaction for both patients and physicians. And it can lead to gaps in patient care.

Hartford Hospital has invested in a tool to help providers improve communication. It is a HIPAA compliant texting service called TigerText, and we are offering it to the medical staff at no charge.

TigerText allows a provider to send brief text messages, with patient identifiers, to another provider on the system. Examples of texts include quick reports of a procedure, notification of discharge, questions about medications, etc. There is an option to alert people if you are on vacation, and the notices that are sent are marked as read when they are opened by the recipient.

We are anxious for all of our Medical Staff to enroll in this free application. It is VERY easy to use, even for those of us who have problems with new technology. We urge everyone to register and get on this useful and HIPAA compliant system today—it will make your job easier and improve patient safety.

- Here is a TigerText Request form with directions on how to get TigerText: You can download the form here
- For further help with this, feel free to contact John.Rogalsky@hhchealth.org (860-972-3207).
- Any problems not resolved by the TigerText Help line can be referred to Dr. Marc Palter at Marc.Palter@hhchealth.org.

TigerText Support

For Hartford Hospital users, TigerText support can be obtained by calling the Hartford HealthCare help desk at 860-545-5699 and choosing option #6; or by calling TigerText Pro support directly at 650-564-4722.

For issues related to password recovery, a helpdesk call is required and will be routed to the Mobility team.

Hartford Hospital Media Coverage

Media Coverage Wrap-Up
Dr. Joy de Marcaida was on WTIC AM radio speaking about Parkinson's Disease Awareness: [https://soundcloud.com/hartford-healthcare/parkinsons-awareness-month-wtic/s-bX1Vj](https://soundcloud.com/hartford-healthcare/parkinsons-awareness-month-wtic/s-bX1Vj)

Dr. Caroline Rochon participated in a Facebook live discussion on the topic of living kidney donations: [https://youtu.be/uYGRsJ_CIE8](https://youtu.be/uYGRsJ_CIE8)


Dr. Laura Saunders on Ch. 8 about the CA school shooting: [https://youtu.be/Poeqn-jL1bl](https://youtu.be/Poeqn-jL1bl); and on Fox 61 about bullying: [https://youtu.be/FVdbPAYZeCM](https://youtu.be/FVdbPAYZeCM)

Dr. Ed Salerno appeared on NBC CT about allergy season: [https://youtu.be/vIO2vFLNwrM](https://youtu.be/vIO2vFLNwrM)

**Connect to Healthier on NBC-CT**

HHC's two-minute "Connect to Healthier" segment airs each Sunday at 9:20 a.m. and it's posted fresh each Monday on HHC Connect, our Intranet.

**Bloodless Heart Transplant**

This follows the story of Jonathan Henry, a heart failure patient who waited for months at Hartford Hospital for a heart to become available. But what makes his story even more amazing? He had a bloodless heart transplant. Jonathan is a Jehovah's Witness, and because of his faith cannot accept blood products. Only a handful of the most advanced hospitals in the country can perform this complicated procedure.

[https://www.dropbox.com/s/jnkafawycz71ch/040917%20CTH%20BLOODLESS.mov?dl=0](https://www.dropbox.com/s/jnkafawycz71ch/040917%20CTH%20BLOODLESS.mov?dl=0)


**TAVR**

This segment focused on TAVR, and the first time doctors at HH utilized a new approach through the carotid artery. [https://youtu.be/GtzteutnfUI](https://youtu.be/GtzteutnfUI)

**The Gift of Life**

They are called “Good Samaritan” donors-organ donors who are unrelated to the recipient, and they are life savers. There is an extensive screening process to ensure all potential donors are medically and psychologically suitable. This is one woman’s story. [https://www.dropbox.com/s/wbmyjt4ciu8evnf/122416%20CTH%20Transplant%20Gift.mov?dl=0](https://www.dropbox.com/s/wbmyjt4ciu8evnf/122416%20CTH%20Transplant%20Gift.mov?dl=0)

**Resident Wish Come True**

This is about making a lifelong dream come true, more than a New Year's Resolution. HHC Senior Services teamed up with a local recording studio to grant a wish for one of their residents who always wanted to make a record. [https://hartfordhealthcare.org/locations-partners/hartford-healthcare-senior-services](https://hartfordhealthcare.org/locations-partners/hartford-healthcare-senior-services)

**Hartford Hospital Pain Treatment Center**

[https://youtu.be/3inFYqT4UMM](https://youtu.be/3inFYqT4UMM)
Recap of the Bone & Joint ribbon cutting
https://youtu.be/S3POcBVx4WM

Holiday eating and eating disorders
https://youtu.be/eZ_GpjF9QrM

Helping Adult Caregivers
Being a caregiver can be tough, but newer programs like Movies & More are helping adult caregivers connect with their aging parents.
https://youtu.be/rwCACCuRQ

Featuring A Roundup of HHC News
A remarkable achievement for Dr. Brian Grosberg; a grand opening for HHCMG in Bloomfield; and Breast Cancer awareness month. https://youtu.be/9ztEDTzSOi8

Sunday's Connect to Healthier segment on NBC CT highlighted the following events/accolades across HHC:

A remarkable achievement for Dr. Brian Grosberg, a grand opening for HHCMG in Bloomfield and Breast Cancer awareness month.
https://youtu.be/9ztEDTzSOi8

Introducing Hartford HealthCare's News Hub
Hartford HealthCare's new online health news site delivers lively, informative and useful health news in a whole new way. Look for print, video and audio stories produced by HHC's News Service, as well as timely tips on nutrition, fitness, health and wellness, and medical innovations.
http://healthnewshub.org/p/health-news-hub/
Read the latest health news or sign up for our e-newsletter at: healthnewshub.org

Upcoming News Service Content; Share Your Stories
The Hartford HealthCare News Service is actively creating content with media partners across the state. Please let us know if you have great patient stories to share. Share your stories with us so we can share them to a wider audience.

Connect to Healthier
Sundays in the 9 a.m. hour, we broadcast a two minute health segment on NBC CT.

Medical Rounds
Partnership with WFSB. Weekly live interview from the HHC studio at 5:45 p.m.

HealthCare Matters radio program
Every month, Elliot Joseph highlights an important health care related topic with nationally recognized experts on CBS affiliate WTIC-am, NewTalk 1080, Connecticut's largest and most popular talk radio station

**Healthier Connections**

Monthly partnership with FOX CT.

**CT STYLE**

Monthly partnership with WTNH.

HHC YouTube page: [https://www.youtube.com/user/HartfordHospitalCT](https://www.youtube.com/user/HartfordHospitalCT)

Link to contact information across the system: Hartford HealthCare Media Relations Team

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**Voices of Our Patients**

**Kudos to Dr. Cortland Lewis**

“Dr. Cortland Lewis was 5 stars.”

-Anonymous

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**CME Applications**

**Interested In Hosting a CME Event?**

In order to ensure that your educational event meets the standards established by the ACCME and the CSMS, the HHC CME department has established the following deadlines for submission of CME applications.

*To ensure a timely review of your application, we strongly recommend advance planning for all events.*

- Complete applications for a recurring series such as Grand Rounds must be submitted **at least 4 weeks prior** to the planned activity.
- For a conference, course, or symposia, a complete application must be submitted **at least 12 weeks prior** to the event. We strongly encourage activity planners to contact the HH CME department at least 6 to 12 months prior to the date of the course in order to begin the planning process.

We have developed educational resources to assist planners with the application process. Please contact the HHC CME office at ContinuingEd@HHCHealth.org or (860) 972-5816 to schedule an appointment with our team to discuss your CME needs.

**CME Offerings on HealthStream Temporarily Unavailable**

As we continue to enhance our eLearning through our new system-wide version of HealthStream, we...
will also be enhancing our online CME offerings.

As of December 1, the current CME programs are no longer be available via HealthStream. Once we have completed the upgrade, we will announce their availability and instructions on how you can access them.

We appreciate your patience during this transformation.

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**HH In the News**

**Hospitals, insurers grapple with affordability puzzle**

Elliot Joseph, CEO of Hartford HealthCare, detailed various efforts his system has made to find efficiencies and reduce costs, but he said the problem is much larger than any one entity. U.S. health care is a market, and one that he says lacks the proper incentives.

Joseph said Hartford HealthCare has embedded behavioral health experts in primary care offices and physicians to ensure homecare patients take medications properly. Those things save money in the long run, but the question is for who? He said those initiatives are a cost rather than a revenue stream for Hartford HealthCare.

"There's no revenue stream to do the right thing," Joseph said. "I talk to my friends [in state government] and they say 'I don't care, do the right thing.'"

"That's not how the market works. We need to incent the right behaviors," he said.


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**In the HHC System**

**Area Cancer Patients Have Greater Proximity to Clinical Trials**

*Journal Inquirer*

More clinical cancer trials are becoming available to Greater Hartford residents. With the Hartford HealthCare Cancer Institute becoming a charter member of the Memorial Sloan Kettering Cancer Alliance, cancer research trials that until now have been available at the Manhattan Upper East Side site, are being offered in the Hartford area, Dr. Peter Yu, physician-in-chief of the Hartford HealthCare Cancer Institute, said.

Yu, former president of the American Society of Clinical Oncology and a former research fellow at Memorial Sloan Kettering Cancer Center in New York City, was appointed as the first physician-in-chief of the Hartford HealthCare Cancer Institute a year ago.

One of his goals is to increase participation in MSK clinical trials by patients in the Hartford region. Every approved cancer drug is the product of having been tested in a prior clinical trial, Yu said.

He said the clinical trials of today will develop “the next generation drugs.” Memorial Sloan Kettering currently has 800 ongoing clinical cancer trials.

“That’s an enormous number,” Yu said.

In Hartford, clinical trials are available for breast cancer, prostate cancer, bladder cancer, ovarian cancer, pancreatic cancer, urinary tract cancer, and head/neck cancers, among others. Yu said 12
clinical trials are open at the Hartford site and 19 are in the process of becoming open, with more than 15 others being reviewed.

A list of available trials can be viewed by visiting hartfordhealthcare.org.

“Our goal is to offer up to 200 clinical trials to residents of Greater Hartford,” Yu said. “It is now known that there is not just one lung cancer or colon cancer. There are hundreds of mutations,” he said, which need to be tested to develop next generation drugs.

Those who participate could reap the benefits in a year or two or the trials could benefit future cancer sufferers, he said.

Clinical trials offer the potential of breakthroughs and offer those suffering from cancer “not guarantees, but meaningful hope,” Yu said.

A cancer patient may have his doctor tell him that he is a candidate for a clinical trial. Patients are presented with options, but they are the decision makers, he said.

Yu said former Vice President Joseph Biden’s “Moonshot initiative,” to double the rate of progress in the prevention and treatment of cancer, has helped to shine a light on the need for more cancer research. Yu met Biden last year at the annual meeting for the American Society of Clinical Oncology in Chicago.

Biden’s son, Beau, died of a brain tumor at age 46 in 2015. People can relate to the former vice president’s story, Yu said. He added that the “Moonshot initiative” drew bipartisan support and funding from members of Congress.

As physician-in-chief of the Hartford HealthCare Cancer Initiative, Yu serves as the MSK Cancer Alliance’s director of health informatics. Yu said his goal is to develop a single, elevated standard of world-class care for patients with various types and stages of cancer which provides an overall quality of life in a variety of care settings.

The world class care available in Hartford will not require residents to travel to New York once a week to participate in a clinical trial, he said.

Yu said there are myths about clinical trials which are not true. People are afraid they might be one of those chosen to receive a placebo, or sugar pill, he said.

“That’s a myth,” Yu said, adding, “It is not ethical not to treat somebody,” he said. “Everybody who participates in a trial receives a standard level of treatment.”

Before a drug is approved for a clinical trial by the Food & Drug Administration, there is a lot of information known about possible side effects, Yu added.

“These are custom designed drugs,” Yu said.

Hospitals, insurers grapple with affordability puzzle

_Hartford Business Journal_

Health providers and insurers are often at odds, but at a midweek healthcare forum in Southington, the two sides said they agree on at least a few things.

During Wednesday’s public discussion organized by the MetroHartford Alliance's Connecticut Health Council, the CEOs of Connecticut's two largest hospital systems and executives from Aetna, UnitedHealthcare and several other companies concurred on the following:

- Health care is becoming increasingly unaffordable for consumers and employers, and further cost-shifting onto either party is becoming increasingly unfeasible;

- An unprecedented level of collaboration between business interests, government and patients will be needed to transform the fee-for-service status quo; and
• Uncertainty over federal healthcare policy could make things worse.

Elliot Joseph, CEO of Hartford HealthCare, detailed various efforts his system has made to find efficiencies and reduce costs, but he said the problem is much larger than any one entity. U.S. health care is a market, and one that he says lacks the proper incentives.

"We're dealing with a payment system that rewards the wrong behaviors and an unorganized delivery system that can't produce the right kind of behaviors that people who are spending most of the money need to receive," Joseph said.

The current payment system doesn't incent seemingly simple things that will produce long-term benefits, such as ensuring chronic patients have transportation to the pharmacy, or the right food in the fridge, said Stephen Rusckowski, CEO of Quest Diagnostics.

Joseph said Hartford HealthCare has embedded behavioral health experts in primary care offices and physicians to ensure homecare patients take medications properly. Those things save money in the long run, but the question is for who? He said those initiatives are a cost rather than a revenue stream for Hartford HealthCare.

"There's no revenue stream to do the right thing." Joseph said. "I talk to my friends [in state government] and they say 'I don't care, do the right thing.' That's not how the market works. We need to incent the right behaviors," he said.

As if the puzzle weren't complicated enough, President Donald Trump's proposal to reform Medicaid could throw another wrench into the mix. If beneficiaries lose coverage, the costs will shift onto the rest of the system.

Health Care News In the Region

With Hospital Tax Still On The Table, Health Care Officials Descend On Capitol
Hartford Courant, April 6

As the hospital executives and their lobbyists descended on the legislative office building in Hartford, some lawmakers signaled that they are taking steps to repair the fractious relationship between the industry and state government.

Rep. Jonathan Steinberg, a Westport Democrat who serves as co-chairman of the legislature's public health committee, said he has begun meeting with hospital officials to develop a plan to strengthen Connecticut's 27 acute care hospitals. "Hospitals are among our largest employers," he said. "We need to recognize that if were going to keep our economy moving forward, we need to be encouraging our hospitals to grow rather than finding ways for them to cut employees, which has a ripple effect throughout the economy."

Speaking to a room full of hospital executives and other health care professionals at a press conference on Wednesday, Steinberg said he and Rep. Linda Gentile of Ansonia have been tasked by House Speaker Joe Aresimowicz to engage in a broad conversation about the future of the industry.

"We are looking at new ideas such as additional capital funding...believe it or not incentives to encourage hospitals to do what they need to do in terms of making investments, workforce development and easing regulatory burdens where it makes sense to do so," Steinberg said. "Let's look at those mandates and figure out how we can make it easier to provide quality care."

While Steinberg did not provide specifics, the conciliatory tenor of his comments stands in marked contrast to the often antagonistic relationship between Gov. Dannel P. Malloy and the Connecticut Hospital Association, an industry group.

The governor's budget proposal would give municipalities the option to tax hospital-owned real estate
for the first time, though property such as MRI machines and computers would continue to be tax-exempt. To help cushion the blow of the new tax, the state pledged to increase its supplemental Medicaid payments to hospitals. Medicaid, paid for by states and the federal government, provides health insurance for low-income and other needy people.

Hospital workers are skeptical. In scrubs and suits, they arrived en-mass at the state Capitol in Hartford Wednesday to lobby against Malloy's plan.

"Connecticut hospitals have been taxed and had their funding cut by more than $2 billion" in recent years, said John Murphy, a physician and CEO of Western Connecticut Health Network. "We simply can't absorb any more cuts and we cannot revisit this debate every other year. These cuts hurt everyone."

Murphy said the governor's plan would result in higher costs for patients with commercial insurance, fewer health programs and services, thousands of staff layoffs and longer wait times for care.

"Unfortunately, it is the weakest and the poorest among us who are harmed the most," he said.

The Malloy administration sharply disputed the dire scenario painted by the industry. Malloy spokesman Chris McClure dismissed the hospital association's comments as "normal exaggeration before the legislature by a group looking for more public money."

McClure said the governor's proposals would raise up to $208.2 million for Connecticut's struggling cities, home to most of the state's big hospitals. But it also includes $250.3 million in additional supplemental payments for hospitals, providing an additional $42.1 million for hospitals.

"The hospitals would have you believe they alone are shouldering a tremendous burden on behalf of the state's residents in order to address the state's fiscal difficulties, and are subject to taxes so onerous that they can barely stay in business," McClure said.

Jennifer Jackson, CEO of the hospital association, said hospitals are wary of entering into such a deal. "Experience causes us to question whether those funds would be sent hospitals," she said.

Paging Mr. Experience: When a Hospital Invests in Personnel to Improve the Patient's Stay

Hartford HealthCare's leadership shares about life behind hospital doors.  
http://newsroom.gehealthcare.com/where-one-health-system-decided-to-invest-despite-cost-cutting/

Hot Topics in Health Care

Balancing hope and realism can be a challenge for doctors

Conveying the right balance of hope and realism is largely learned through experience during medical training. Young doctors patch together a framework for navigating discussions that hinge on uncertainty, often pilfering mentors' phrases and techniques. Most of all we learn from our own missteps, and from those of our colleagues.

https://www.statnews.com/2017/04/14/doctors-patients-hope-realism/

Coming Events
Advanced Practitioners Symposium
Friday, April 28, 7 a.m.-1 p.m., Heublein Hall

The Department of Medicine is hosting the 2nd Annual Advanced Practitioners Symposium on Friday, April 28 from 7 am-1 p.m. in Heublein Hall of the Education and Resource Building. Our program is open to all healthcare providers including physicians, APRNs, PAs and students.

Topics to be discussed include:

- Management of acute delirium
- Appropriate use of opioids in multi modal analgesic therapy
  - Comprehensive infection evaluation
  - Dermatologic assessment of common lesions

Register by calling the Hartford Hospital Health Referral Service line at 1.855.HHC.HERE (1.855.442.4373). Space is limited; however, if the class is full, you will be placed on a waiting list and be called if there are any cancellations.

Saturday, May 13: 8:30 a.m.-12:30 p.m.
Value-Based Oncology: Understanding and Adapting to New Paradigms in Care

This first-ever symposium sponsored by Hartford HealthCare Cancer Institute at Hartford Hospital is offered for a wide audience including all oncology practitioners (medical oncologists, radiation oncologists, surgical oncologists), APRNs, RNs, as well as practice managers, industry representatives and health system administrators.

Value-based medicine is an essential part of any healthcare reform discussion today. As the U.S. healthcare ecosystem grapples to understand what value-based medicine means, patients, providers, hospital systems and the life sciences industry will have an increasing voice in those discussions. Because cancer care costs are among the fastest growing segments of the healthcare economy, more change is happening faster in oncology than other medical chronic diseases. As a result healthcare delivery reform in oncology will help determine a national model that will be applicable across medicine.

This symposium will provide critical insight into the discussions that are happening today around value-based medicine as it relates to cancer care delivery in the U.S. Economic value models that incorporate patient values, change management for oncologists adjusting to new priorities in clinical care and models of data sharing and collaborative quality improvement will be presented.

Fees:

- No fees for Hartford HealthCare providers or employees
- $25 for non-Hartford HealthCare M.D.s
- $50 for Industry (Pharmaceutical/Insurance) representatives
- No fees for Memorial Sloan Kettering/Lehigh Health System providers

Annual Medical Staff/Board Spring Event June 8; Medical Staff Award Winners Announced

The Annual Medical Staff-Board Spring Event will be held on Thursday, June 8 from 6-8:30 p.m. in Heublein Hall.
Part of the event is the Annual Medical Staff Awards, which honor individuals who have made exceptional contributions to the medical community.

Please join your colleagues in recognizing the accomplishments of the recipients of our Annual Medical Staff Awards, and welcome our new faculty members joining Hartford Hospital. Awards will be presented to:

- Dr. Robin Deutsch and Dr. Amre Nouh - DAVID HULL, MD YOUNG PRACTITIONER AWARD
- Dr. John McArdle - JOHN K. SPRINGER HUMANITARIAN AWARD
- Patricia Veronneau, RN, MSN - CLINICIAN IN PHILANTHROPY AWARD
- Dr. R. Frederic Knauft - DISTINGUISHED SERVICE AWARD
- Dr. Adam Steinberg - QUALITY & SAFETY AWARD

Save the Date: Medical Staff End of Summer Event

September 16 (Friday), 6-9 p.m., New Britain Museum of American Art

Join the Medical Staff Officers and your colleagues from the Hartford Hospital Medical Staff for a unique opportunity to socialize and enjoy each other’s company.

September 16 (Friday), 6-9 p.m., New Britain Museum of American Art. More details to follow!

Save the date:
Wednesday, Oct. 4: 7:30 a.m. - 3:30 p.m.
33rd Annual Cardiovascular Symposium

CT Convention Center

Please register for this event by calling 1.855.HHC.HERE (1.855.442.4373)

Medical Staff Meetings

PLEASE SAVE THE DATES. MORE INFORMATION WILL BE SENT TO YOU FOR EACH EVENT.

Questions may be directed to Luisa Machado, physician navigator, at Luisa.Machado@hhchealth.org or by phone at 860-883-8497.

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<th>DATE</th>
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<tr>
<td>Thursday, June 8</td>
<td>6 p.m.</td>
<td>HH Board/Medical Staff Spring Event</td>
<td>Hartford Hospital ERC, Heublein Hall</td>
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<td>Featuring new physicians</td>
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<td>Thursday, June 15</td>
<td>6:45-7:45 a.m.</td>
<td>Semi-Annual Medical Staff Meeting</td>
<td>Gilman Auditorium (Continental breakfast 6:15-6:45 a.m.)</td>
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<td>Thursday, September 14</td>
<td>6:45-7:45 a.m.</td>
<td>Town Hall Medical Staff Meeting</td>
<td>Gilman Auditorium</td>
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<td>Wednesday, September 27</td>
<td>6 p.m.</td>
<td>End of Summer Event</td>
<td>New Britain Museum of American Art</td>
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<td>Thursday, December 14</td>
<td>6:45-7:45 a.m.</td>
<td>Annual Medical Staff Meeting</td>
<td>Gilman Auditorium</td>
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The Seymour Street Journal (SSJ) has been developed to communicate key messages pertinent to our hospital’s physicians. It will keep you informed and up-to-date on hospital, network, and health care news in a concise, convenient format. The SSJ will be sent to your preferred e-mail address every other Sunday. If you would like to be added to the Seymour Street Journal email list, or to receive it at a different email address, please opt-in at harthosp.org/SSJ. This ensures that you will receive the newsletter at your preferred email address. For any questions or suggestions, please contact Dr. Stacy Nerenstone, Medical Staff president, at 860-545-3043, or editor Annie Emanuelli at 860-972-2199.