

# Accelerating Adoption of Best Evidence into Nursing Practice

## *Guiding Principles*

*Janet Parkosewich, DNSc, RN, FAHA*  
*Nurse Researcher*  
*Center for Professional Practice Excellence*

*Nothing to Disclose*

# Objectives

---

- **Describe guiding principles necessary to accelerate the adoption of best evidence into nursing practice**
- **Explain the infrastructure created at YNHH to accelerate adoption of best evidence into nursing practice**
- **Discuss two examples of staff nurses' using best evidence to influence changes in nursing practice**

# Evidence-Based Practice

- **Integration of best research evidence in conjunction with clinical expertise and patient values into practice** (Sackett et al., 2000, Titler 2009)
- **Highest quality of care and optimal outcomes are achieved when clinicians know how to:**

*Find*

*Critically appraise*

*Use best evidence*



(Melnik & Fineout-Overholt, 2011)

# Evidence-Based Practice

---

- **Reduces healthcare costs and geographic variations in practice**
- **Clinicians feel more empowered and satisfied in their roles**
- **Despite benefits – EBP is not consistently implement / evidence-based guidelines not followed**
- **17 year gap between publishing research evidence and translation into practice**
- **IOM Roundtable on EBP Medicine – goal by 2020 90% of clinicians' decisions – based on best evidence**

# The State of EBP in US Nurses (N=1015)

*One thing that prevents you from implementing EBP in your daily practice?*

## Barriers

- Organizational culture – policies and procedures, politics, philosophy – “way we have always done it here”
- Lack of EBP knowledge/education
- Lack of access to evidence information
- Resistance - manager/leader, MD, staff nurse
- Workload/staffing
- Lack of evidence resources

*One thing that would help you implement EBP in your daily practice?*

## Opportunities

- EBP education, knowledge
- Access to resources, information
- Clearinghouse of evidence-based information (online)
- Organizational support/awareness
- Manager support
- Mentors available on unit
- Written EBP standards of practice
- Unit staffing
- \$\$ to support EBP initiatives
- ↑awareness of EBP importance

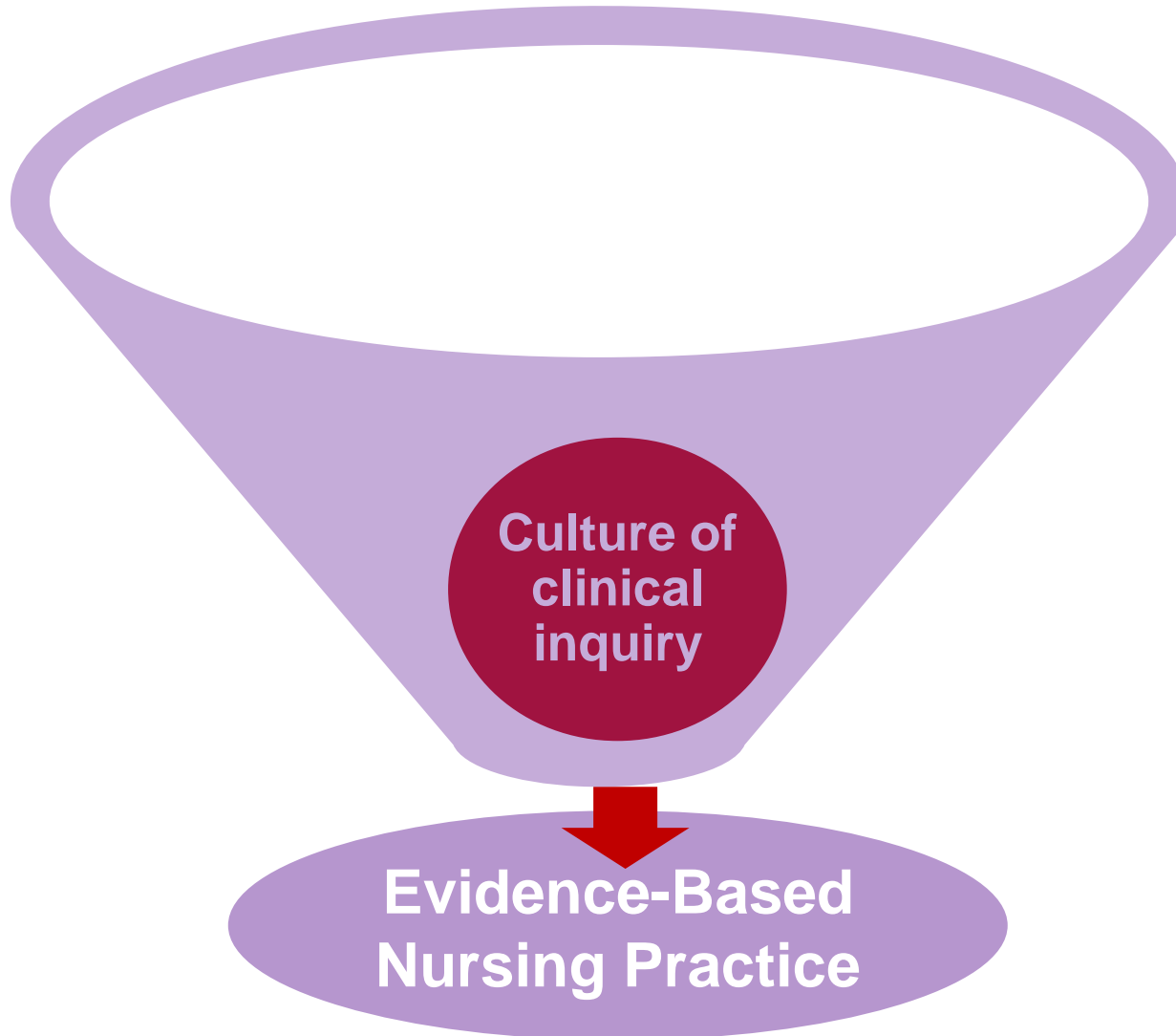
# The State of EBP in US Nurses

---

- **Differences existed in responses of nurses from:**
  - **Magnet versus non-Magnet institutions**
  - **Nurses with master's versus non-master's degrees**

# Guiding Principles

---



# Culture of Clinical Inquiry

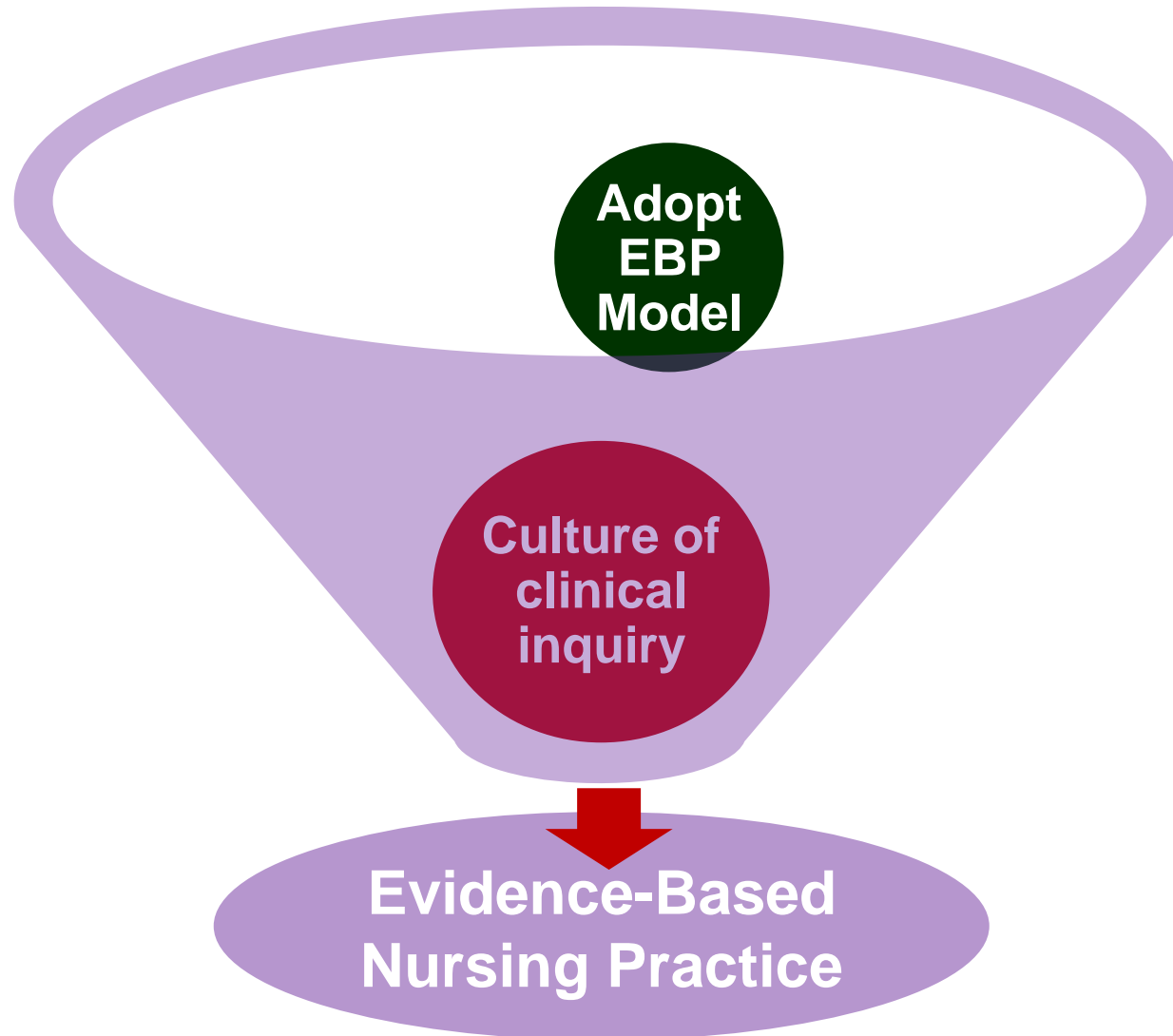


- **RNs encouraged to question practice**
- **Philosophy, mission, vision that incorporates EBP**
- **Leadership and administrative support that values and models EBP – provides resources**
- **Regular recognition of individuals and groups who consistently implement EBP**



# Guiding Principles

---



# EBP Models

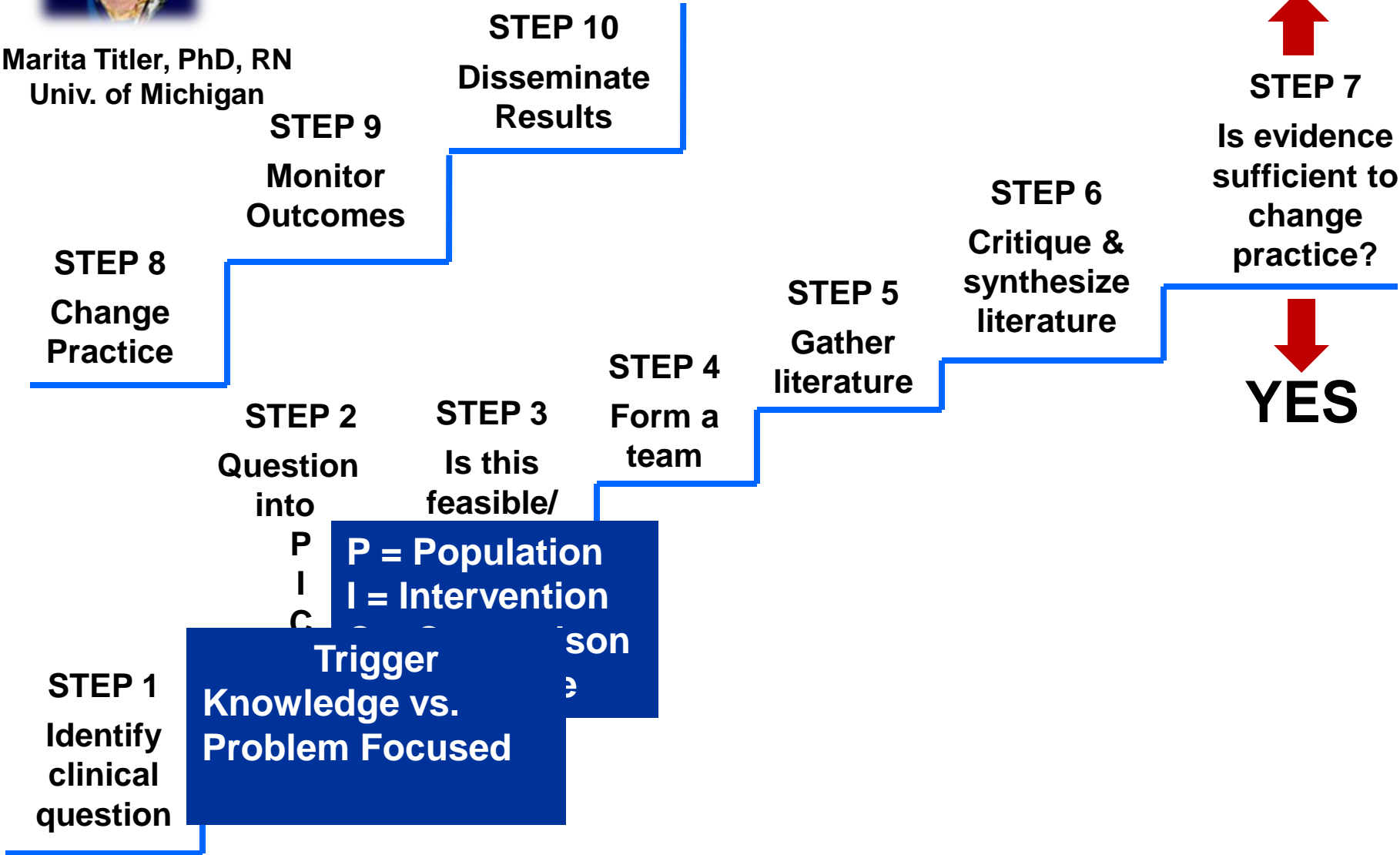
---

- **Facilitate development of good EBP questions from clinical ideas or problems**
- **Provide a prescribed systematic approach to implementation of practice change**
- **Incorporate timely evaluation of outcomes and requires dissemination of results**



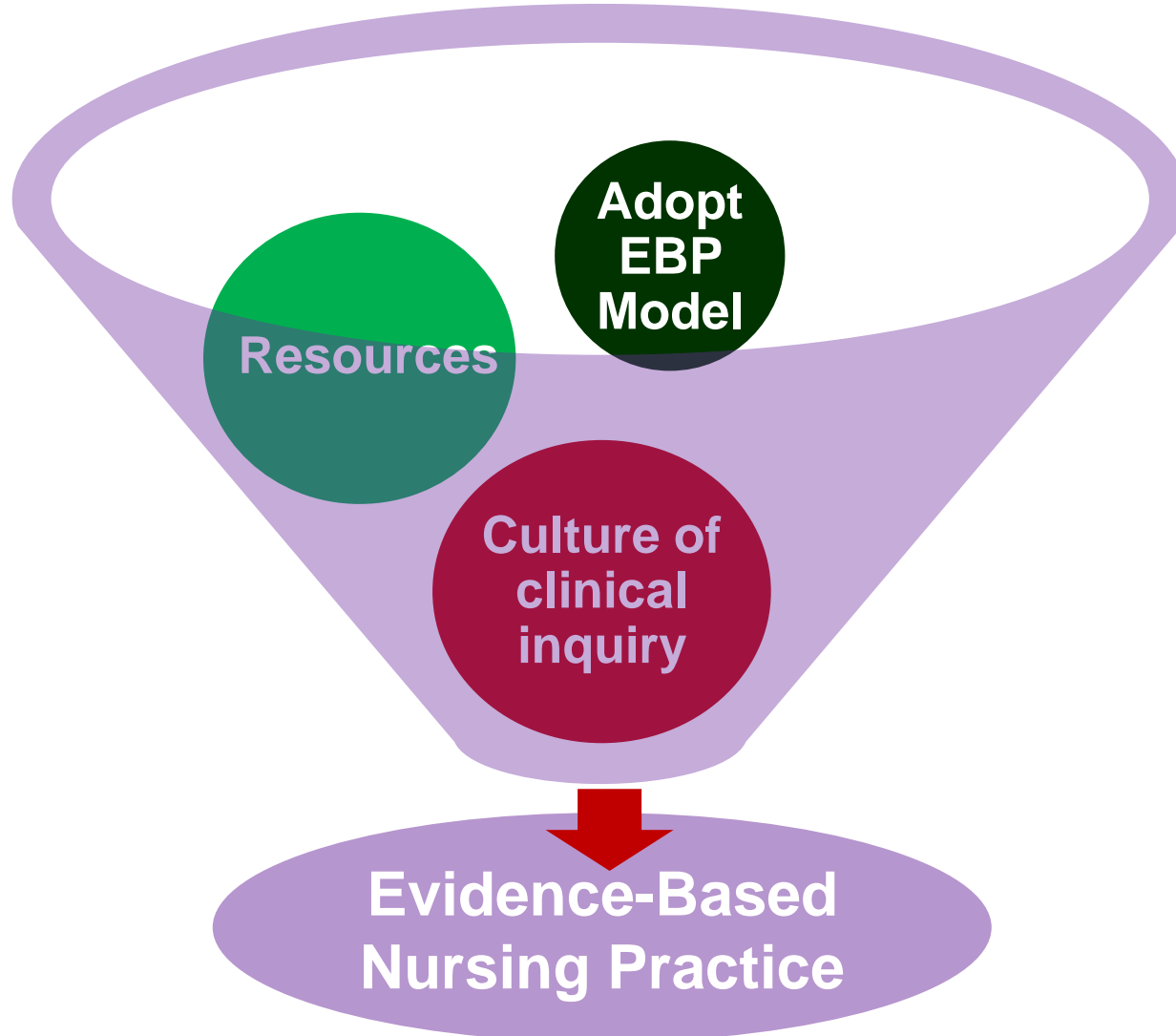
# Iowa Model of EBP to Promote Quality Care

Marita Titler, PhD, RN  
Univ. of Michigan



# Guiding Principles

---



# Resources

EBP  
Mentors

Harvey Cushing/John Hay Whitney Medical Library

## Nursing Information Resources

Research Tools

Find Journals

Find Books

Services

About

### Research Tools

Catalog: Orbis  
E-Journals | E-Books  
CINAHL  
Cochrane Library  
MICROMEDEX  
Ovid (MEDLINE, PsycINFO, Embase)  
PubMed@Yale  
RefWorks  
SCOPUS  
UpToDate

### Services

Borrowing Materials  
Classes & Tutorials  
Interlibrary Loan

### Featured



### About the Library

### Ask a Librarian



### Quick Links

Email: WebMail | YaleConnect  
Classes\*v2  
Technology Resources  
Writing Guide  
Portfolio  
YSN Authors' Publications  
Off-Campus Access  
Mobile Devices  
NCLEX-RN  
NIH Public Access  
Research Impact



# Resources



*Nursing Research and Evidence-based Practice Committee Presents. . .*  
**Setting the Stage for Evidence-Based Practice**

*New Knowledge*

*Innovation*

*Improvements*

## Learn how to:

*Use the IDWA Model of EBP*



*Translate a patient problem into a clinical question*



*Conduct electronic literature searches*

## Dates

## Times

February 18

7AM - 10:30AM

February 20

12PM - 3:30PM

March 4

7AM - 10:30AM

March 4

12PM - 3:30PM

**Place: Saint Raphael Campus  
Room PVT 611**

*Open to both SRC and YSC nurses*

Seating is limited to 12 RNs – Please register using Employee Self-Service: Look for "2013 EBP Classes"  
Questions? Contact Cindy Bautista, RN, PhD, CNRN at [cindy.bautista@ynhh.org](mailto:cindy.bautista@ynhh.org) or 688-3352

# Resources



# Guiding Principles

---

## ***Clinical Nurse Specialists***



***Ann Kaisen, APRN***

## ***Nurse Educators***



***Karen Kalbfeld, MSN, RN***

## ***CN IVs***



***Catherine Ford, MSN, RN***

## ***Health Librarian***



***Janene Batten, MLS, AHIP***



# Guiding Principles

---



*Marge Funk, PhD, RN*

## *University Faculty Members*

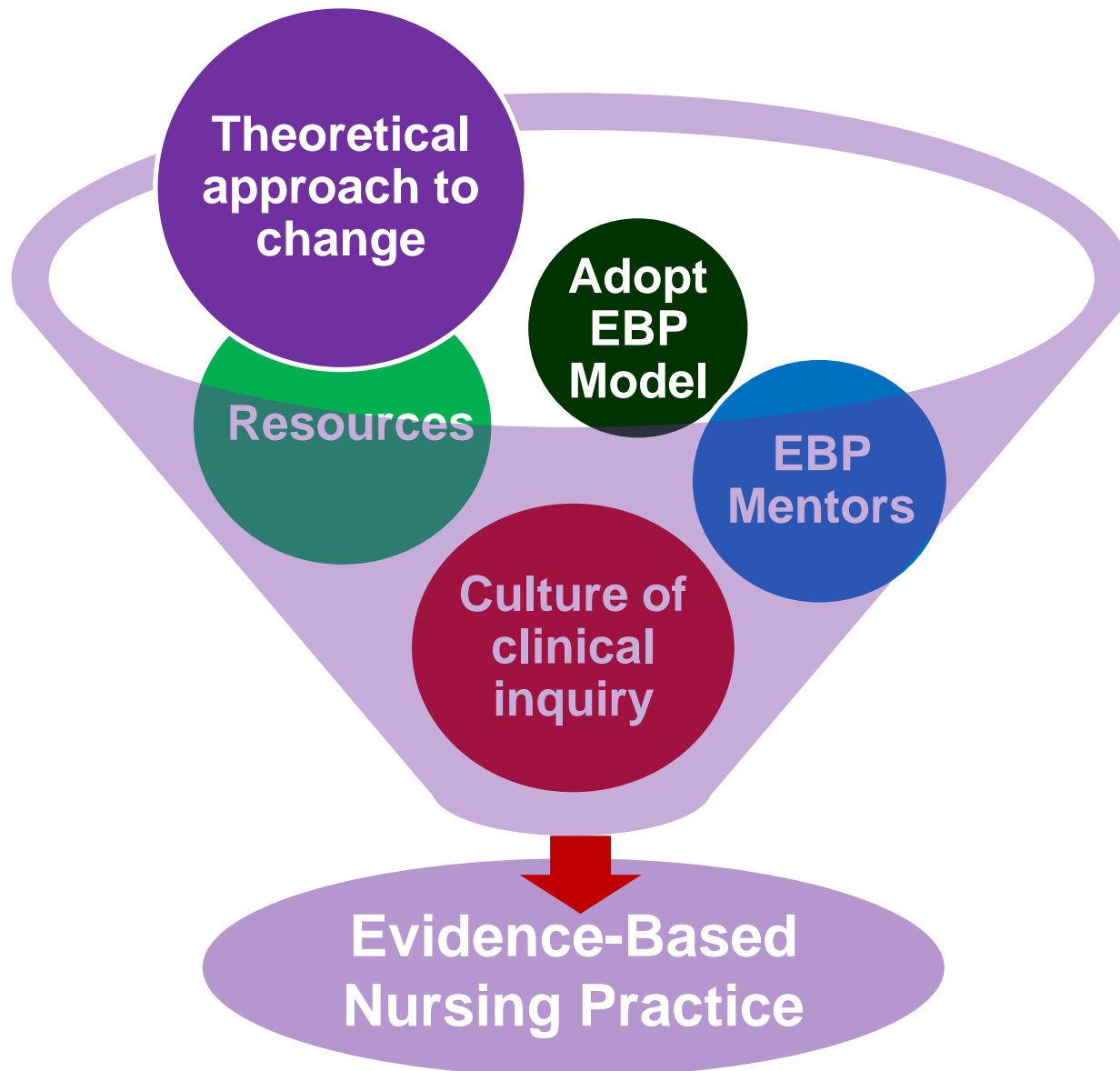


*Ruth McCorkle, PhD, RN*



*Tish Knobf, PhD, RN*

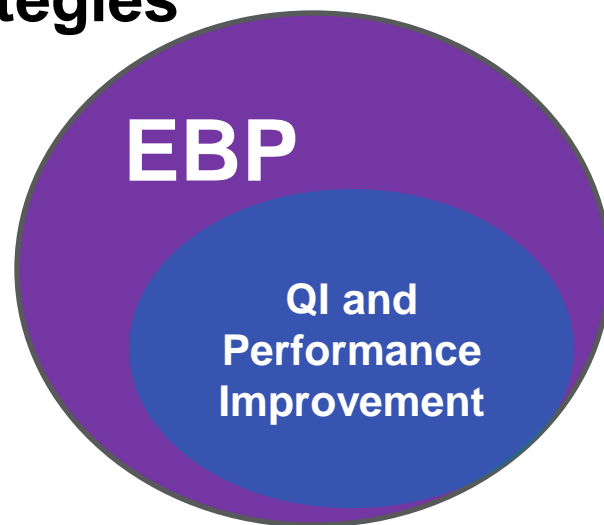
# Guiding Principles



# Changing Practice: A Theoretical Approach

## Translational Research Model

- Implementing EBP is challenging
- Multifaceted implementation strategies – address both clinician and organizational perspectives
- Includes quality improvement strategies

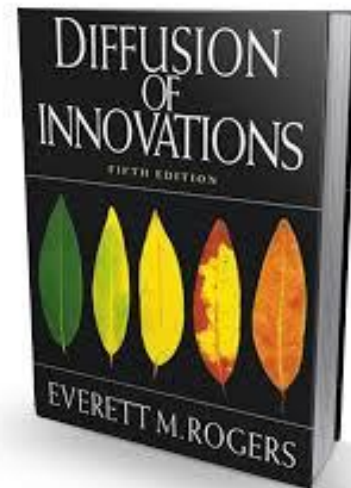


# Translational Research Model



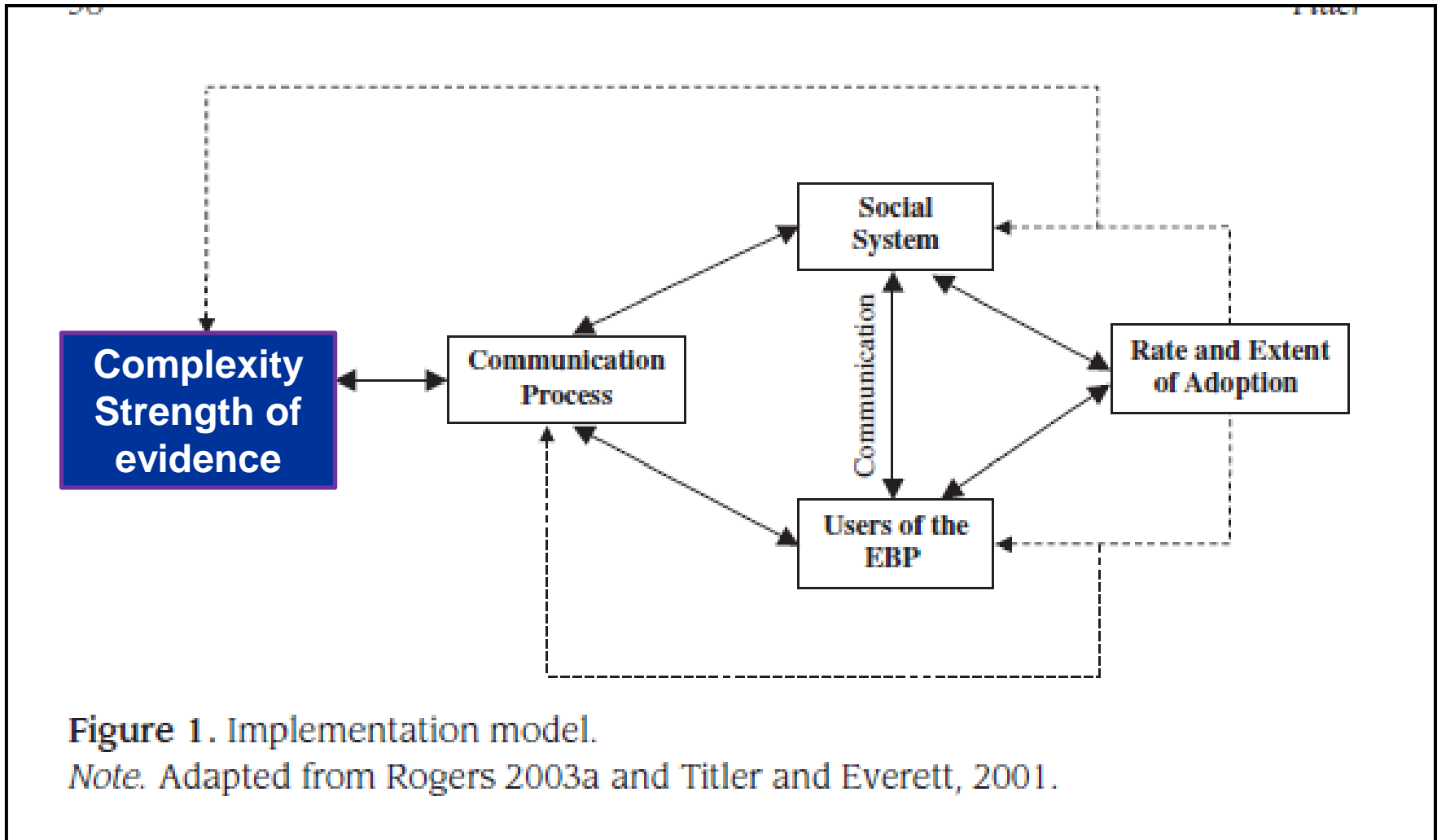
- **Based on Roger's Diffusion of Innovation Theory**

*“Innovation communicated through certain channels over time among participants in a social system”*



Titler, M. (2010). Translational science and context. *Research and Theory for Nursing Practice*, 24(1), 35-55.

# Changing Practice: A Theoretical Approach



**Figure 1.** Implementation model.

*Note.* Adapted from Rogers 2003a and Titler and Everett, 2001.

# Complexity and Strength of Evidence

---

- **Simple versus complex practice change**
- **Relative advantage of EBP – effectiveness, relevance to practice, social prestige**
- **Compatibility with values, work flow and perceived needs of users**

# Changing Practice: A Theoretical Approach

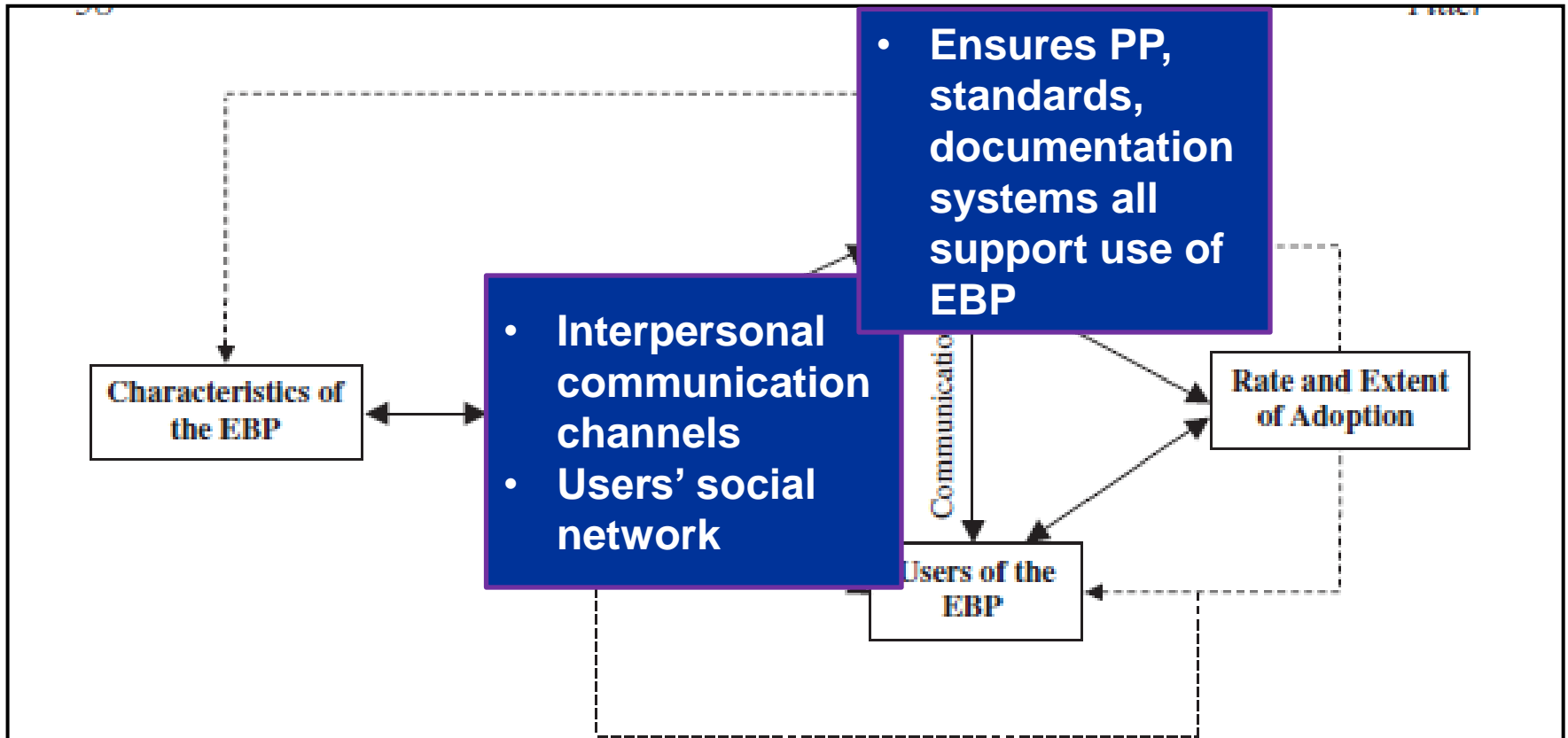
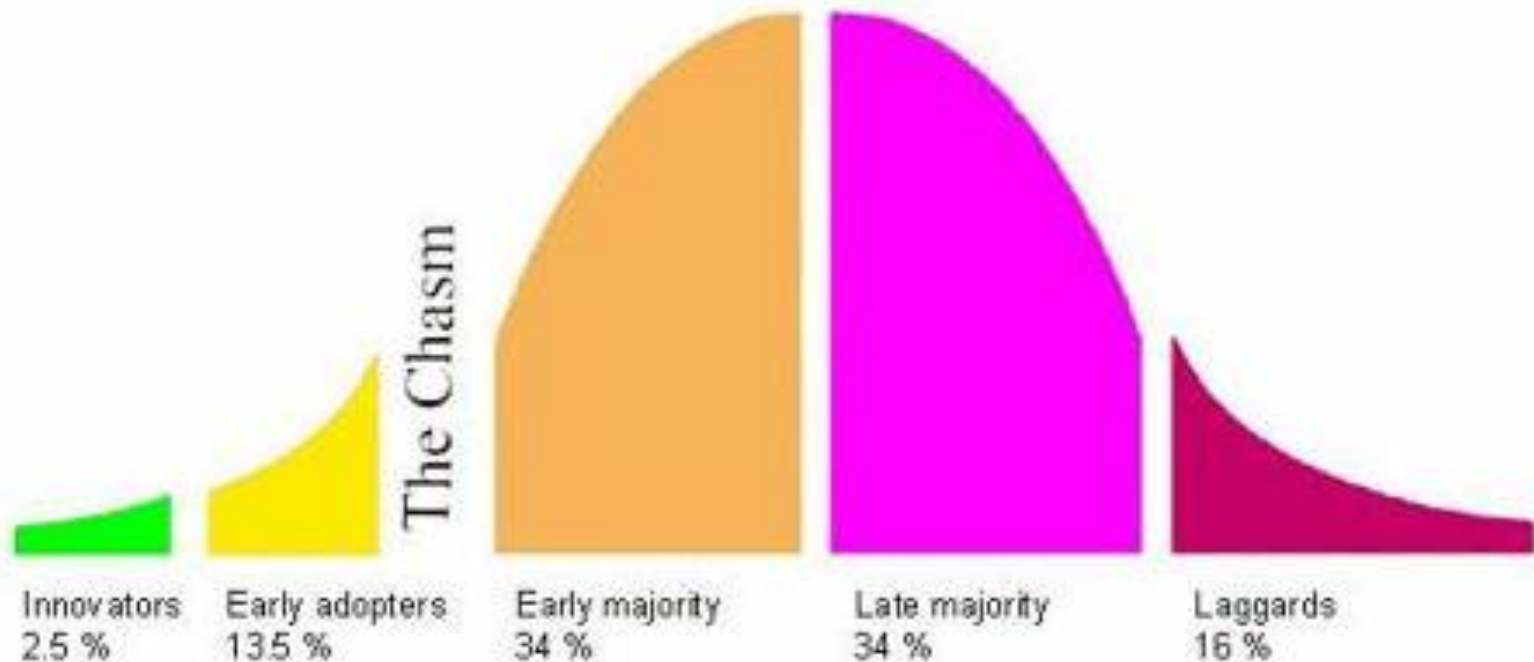


Figure 1. Implementation model.

Note. Adapted from Rogers 2003a and Titler and Everett, 2001.

# Users of EBP

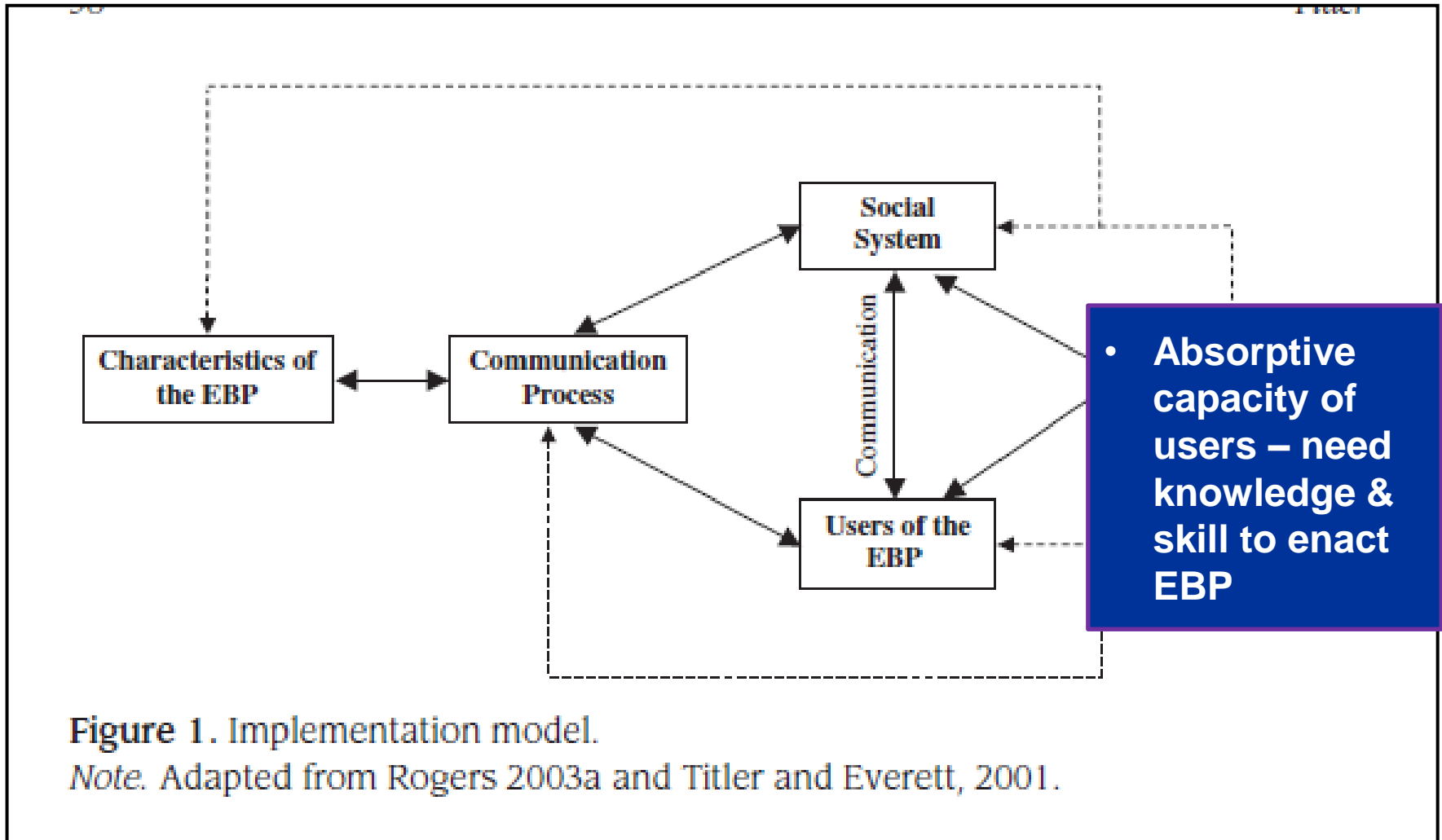
## Roger's Innovation Adoption Curve



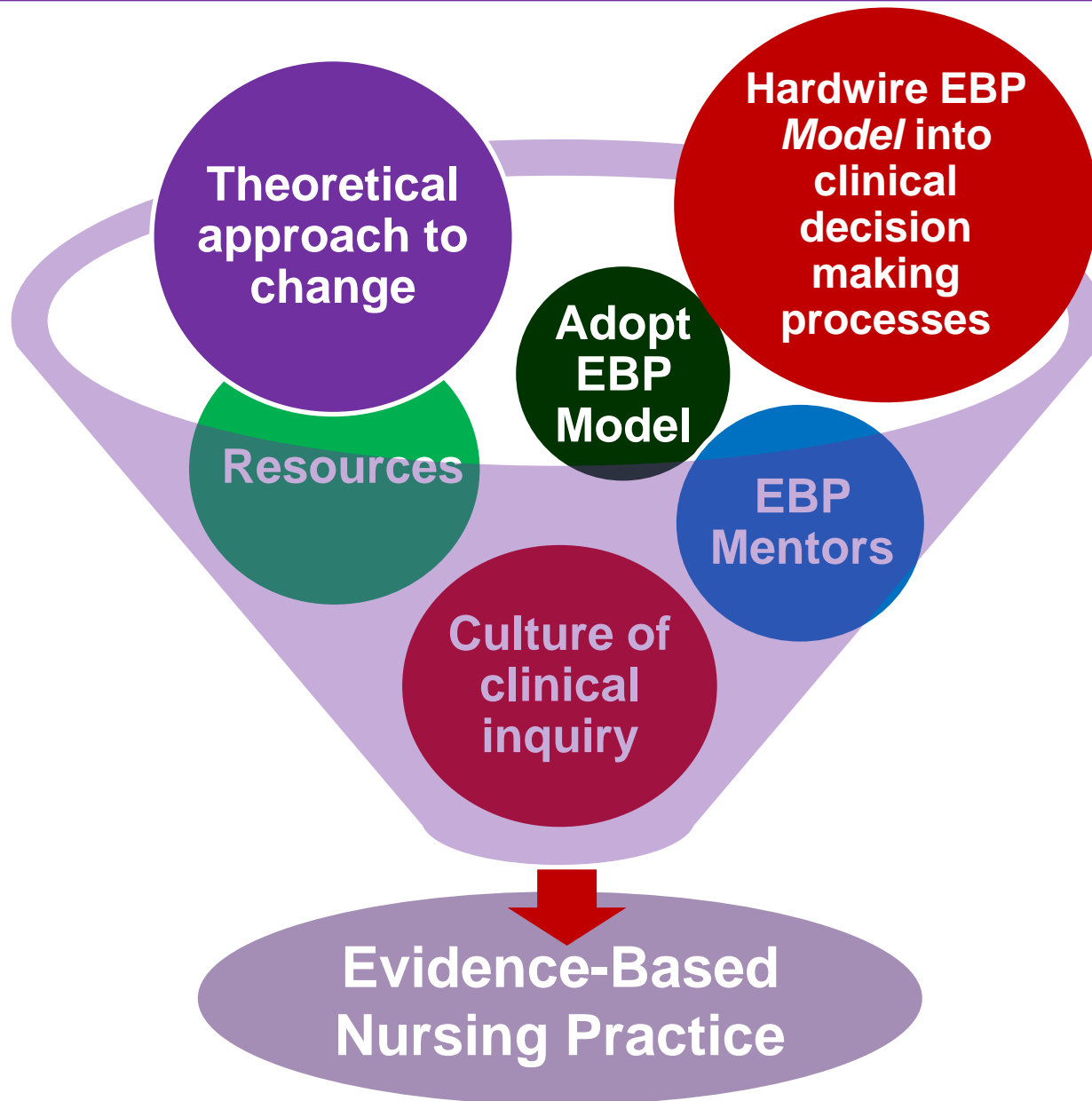
Trying to convince the mass of a new idea is *useless*.  
Convince *innovators and early adopters* first.



# Changing Practice: A Theoretical Approach



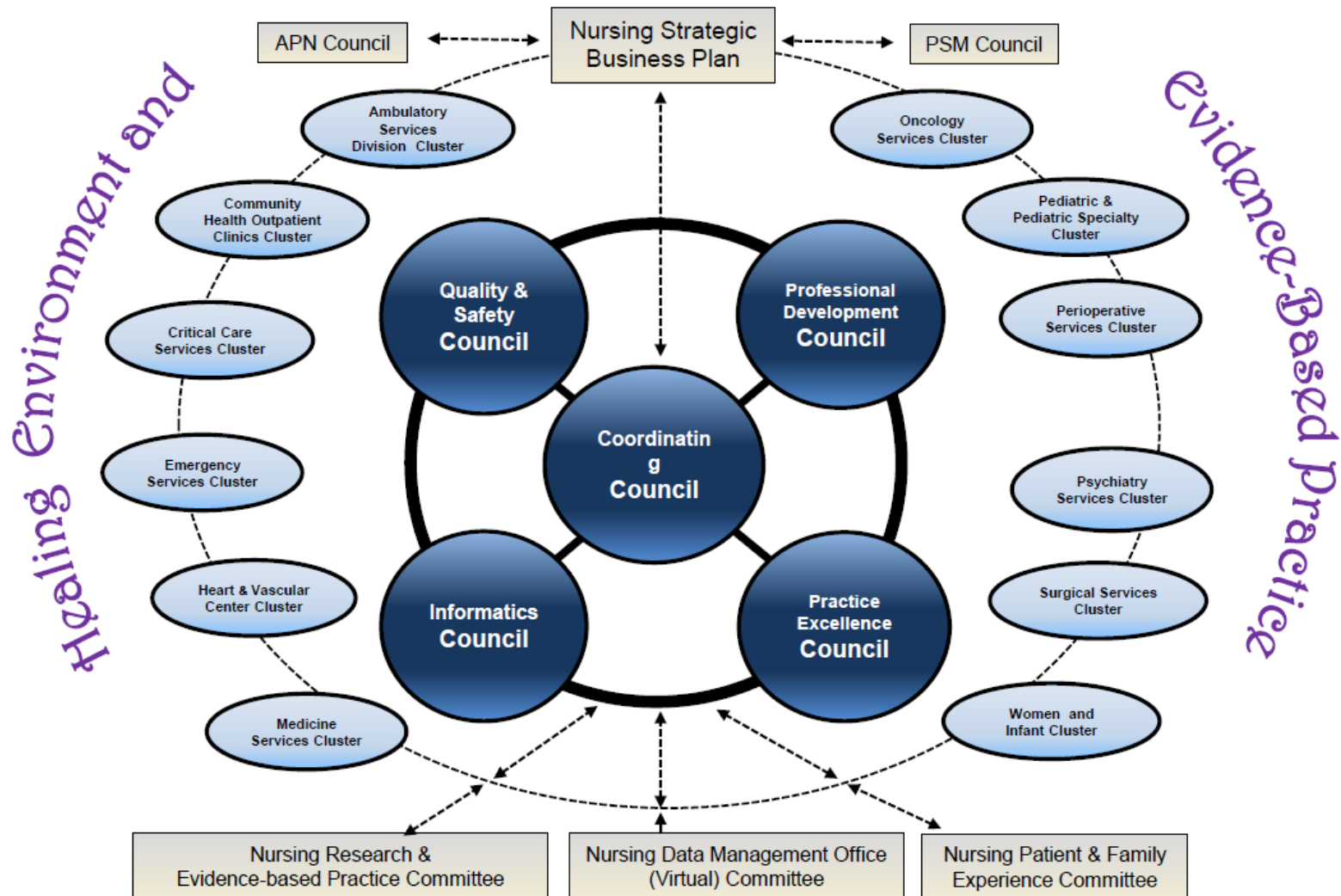
# Guiding Principles



# Hardwire EBP

## YNHH Nursing Shared Governance<sup>©</sup>

YNHH Copyright 2013



# Nursing Shared Governance

---

## Purpose

**Supports Nursing's strategic plan**

**Engage and empower clinical nurses to make decisions about their nursing practice**

**Provide infrastructure needed to place ownership and accountability for practice and it's outcomes at the level of the clinical nurse**

# Nursing Shared Governance

---

## Evidence-based Practice Decision Making Process

**EBP Experts**

**Protected Time**

**≥51% Staff Nurse**

**Address Barriers**

**Capitalize on Opportunities**

**Robust Electronic Communication**

**Based on Iowa Model Model**

# Shared Governance Master Log

## *Practice Change Request Process*



[Councils](#)

[Nursing Consultants](#)

[Step I Change  
Request](#)

Enter New Request

View Current  
Requests

[Step II Feasibility  
Review](#)

Feasibility Review

Council Review

[Step III Change  
Proposal](#)

Identify Team

Evidence Review

Implementation Plan

Clearinghouse  
Endoresment

[Step IV Open  
Comment](#)

Pending Approval for  
Open Comment

Approved for Open  
Comment

Review Open  
Comments

[Step V Final  
Proposal](#)

Final Proposal

Practict Alert

[Inactive Requests](#)

# STEP I

## Practice Change Requests



P

I

C

O

Automated email to:  
Submitter  
Council Chair



|   |  |
|---|--|
| Practice Change Title *                           | <input type="text"/>   |
| <b>(Title identifies your request)</b>            |  |
| Practice Setting *                                | <input type="text"/>   |
| <b>(Identify where you work)</b>                  |  |
| Representing *                                    | Patient Care Area <input type="button" value="v"/>   |
| Name of Committee-Group *                         | <input type="text"/>   |
| Type of Request *                                 | Change to existing practice <input type="button" value="v"/>   |
| Trigger for Change *                              | Knowledge Focused <input type="button" value="v"/><br>Based on Iowa Model of EBP<br><br>Knowledge focused - national agency or organization standards and guidelines, new evidence<br><br>Problem focused - observed clinical problem or data-driven from nursing or hospital reports (nursing sensitive measures, national patient safety goals, patient experience and service excellence results) |
| Identify Professional Organization                | <input type="text"/><br>If Knowledge Focused   |
| <b>(If Knowledge Focused see above)</b>           |  |
| Population *                                      | <input type="text"/>   |
| <b>(Who does this affect?)</b>                    |  |
| Describe change being requested using PICO format |  |
| Intervention or issue *                           | <input type="text"/>   |
| <b>(What do you want to change?)</b>              |  |
| Comparison *                                      | <input type="text"/>   |
| <b>(What is the current practice?)</b>            |  |
| Current practice compared to recommendation       |  |
| Outcome *   | <input type="text"/>   |
| <b>(What will you improve by this change?)</b>    |  |
| Desired result or outcome                         |  |
| Supporting Evidence *                             | <input type="text"/> <input type="button" value="Browse..."/>  |
| or attach reference list                          |  |
| Select Affected Cluster *                         | Coordinating Council (Hospital wide) <input type="button" value="v"/>  |

# STEP II

## *Feasibility Review*



### Step II - Feasibility Review Part 1

|                                      |  |
|--------------------------------------|--|
| Existing Policy                      |  |
| Aligned with Strategic Business Plan |  |
| Anticipated Cost                     |  |
| Within Scope Nursing Practice        |  |
| Within Scope of Shared Governance    |  |
| Other Considerations                 |  |
| Disciplines                          |  |
| Status                               |  |

### Step II - Feasibility Review Part 2 (Council Review)

|                                    |    |
|------------------------------------|----|
| Practice Excellence Council        |    |
| Professional Development Council   |    |
| Quality and Safety Council         |    |
| Informatics Council                |    |
| Ambulatory Services                |    |
| Children Services                  |    |
| Community Health Services          |    |
| Critical Care Services             |    |
| Emergency Services                 |    |
| Heart and Vascular Center Services |    |
| Medicine Services                  |    |
| Oncology Services                  |    |
| Perioperative Services             |    |
| Psychiatry Services                |    |
| Surgery Services                   |    |
| Women's Services                   |    |
| Council Review Notes               |    |
| Council Review Complete            | No |



# Developing Change Proposal: Part 1

## Identify Team

### STEP III

1. Identify team
2. Evidence Review
3. Implementation plan
4. Education Clearinghouse

**Step III - Change Proposal Part 1 (Identify proposal team members)**

|                        |   |
|------------------------|---|
| Responsible Council    | Oncology Services   |
| Project Lead           | Matthew Burke, APRN   |
| Council Members        | Dawn Blake-Holmes, RN   |
| Other Nurses           |   |
| Consultants            | <input type="checkbox"/> Nursing Research Committee<br><input checked="" type="checkbox"/> Nursing Policy Committee<br><input type="checkbox"/> Magnet Program (empirical outcomes/use of data)<br><input type="checkbox"/> Other |
| Other Consultants      |   |
| Consultant Notes       |   |
|                        | Fill in the date of request, Name of Consultants and date consultants were assigned   |
| Identify Team Complete | <input checked="" type="radio"/> Yes<br><input type="radio"/> No  |

# Developing Change Proposals: Part 2

## Evidence Review

### Step III - Change Proposal Part 2 (Review of current evidence)

Summary of Evidence

Content owner types  
in summary of  
evidence

Strength of Evidence

Upload completed review of evidence forms

Browse...

Attachments

[Distress Policy - DRAFT.doc](#) [Delete](#)

Version: 16.0

Created at 4/8/2014 4:21 PM by Meskill, Rick

Last modified at 8/21/2014 8:31 AM by Kroon, Cory

Save

Sufficient research  
evidence

Change  
recommended per  
expert opinion

Insufficient evidence

Automates email to submitter

*Sufficient evidence*

or

*Insufficient evidence*

Upload *Literature  
Reviews and forms of  
evidence*

# Table for Critiquing Research Literature

⊕ Level of evidence + quality of evidence = strength of evidence & confidence to act

| Critique Categories   | Comments   |
|---|--|
| <p><b>Study Purpose</b></p> <p>Outline the purpose of the study/project</p> <p>Was the purpose, research question, or hypothesis clearly defined?</p> <p><input type="checkbox"/> yes <input type="checkbox"/> no</p>   | <p>What were the dependent and independent variable(s)?</p>  |
| <p><b>Theoretical Framework</b></p> <p>Identify the theoretical framework if used.</p> <p><b>Literature Review</b></p> <p>Was relevant background literature reviewed?</p> <p><input type="checkbox"/> yes <input type="checkbox"/> no</p>  | <p>Is the literature review thorough and recent (within past 5 years)? Does content of relate directly to the research problem? If appropriate, are classic older studies highlighted?</p> |
| <p><b>Methods</b></p> <p>Describe study methods (design, sample, setting, human subjects protection, interventions tested and/or procedures for data collection)</p> <p>What was the design?</p> <p>Was it appropriate?</p> <p><input type="checkbox"/> yes <input type="checkbox"/> no</p> <p>(see appendix A)</p> | <p>How was study conducted? How were subjects selected (inclusion/exclusion)? Was sample representative? Were data collection tools reliable and valid tools?</p>                          |
| <p><b>Data Analysis</b></p> <p>Describe the data analysis. Do the selected statistical tests appear appropriate?</p> <p>How were the data analyzed?</p> <p>(see appendix B)</p>   |  |

| Critique Categories   | Comments |
|---|----------|
| <p><b>Results/Limitations</b></p> <p>What were the results? How were the results interpreted? What were study limitations?</p> <p>Are the results presented clearly?</p> <p><input type="checkbox"/> yes <input type="checkbox"/> no</p> <p>Charts, graphs understandable?</p> <p><input type="checkbox"/> yes <input type="checkbox"/> no</p>  |          |
| <p><b>Clinical Significance</b></p> <p>How does the study contribute to the body of knowledge? Could the study be replicated? What additional questions does the study raise?</p> <p>What were the implications of the study to nursing practice?</p> <p>Do they have relevance for our practice?</p> <p>Was the sample similar to ours? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Was setting similar to ours? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Do the results warrant examining our current practice for changes? Yes <input type="checkbox"/> No <input type="checkbox"/></p> |          |
| <p><b>Level of Evidence</b></p> <p>Is this a reputable source of evidence? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>(see Appendix C)</p>   |          |

# *Developing Change Proposals: Part 3*

## Implementation Plan

### Step III - Change Proposal Part 3 (Implementation plan)

Implementation Plan Sponsor

Patient Population

Intervention or Issue

Comparison

Outcome

# Implementation Plan (Cont'd)

|   |                              |
|---|------------------------------|
| Structure Goal                          | <input type="text"/>         |
| Structure Goal Monitoring               | <input type="text"/>         |
| Process Goal                            | <input type="text"/>         |
| Process Goal Monitoring                 | <input type="text"/>         |
| Outcome Goal                            | <input type="text"/>         |
| Outcome Goal Monitoring                 | <input type="text"/>         |
| Communication Process within nursing    | <input type="checkbox"/> Yes |
| Communication Process Other Disciplines | <input type="text"/>         |
| Nursing communication Processes         | <input type="text"/>         |

# Implementation Plan (Cont'd)

|                              |  |
|------------------------------|--|
| Education Plan               | <input type="checkbox"/> Healthstream<br><input type="checkbox"/> Formal class/in-service<br><input type="checkbox"/> Self-Learning Packet<br><input type="checkbox"/> Laboratory Simulation<br><input type="checkbox"/> Other |
| Education Plan Other         | <input type="text"/>   |
| Education Comments           | <input type="text"/>   |
| Sustainability Plan          | <input type="text"/>   |
| Dissemination Plan           | <input type="text"/>   |
|                              | Locally or external to the hospital as appropriate   |
| Implementation Plan Complete | <input type="radio"/> Yes<br><input type="radio"/> No  |
| Education Plan Endorsed      | No <input type="button" value="v"/>  |

Part 4



**Step III - Change Proposal Part 4 (Clearinghouse Endorsement)**

# STEP IV:

## Open Comment Period

- **Electronic process for posting *Change Proposals***
- **Posted on site 2nd Wednesday of month**
- **Open for 14 days**
- **Download documents**
- **Provides opportunities for written feedback from >5,000 nurses**

|                           |   |
|---------------------------|---|
| Practice Change Title     | Scripting Guidelines for use of Technology in a healing Environment   |
| Name                      | Salerno, Carol  |
| Email                     | Carol.Salerno@ynhh.org  |
| Practice Setting          | All clinical settings   |
| Representing              | Shared Governance Council   |
| Name of Committee-Group   | Informatics Council   |
| Type of Request           | Education   |
| Trigger for Change        | Problem Focused   |
| Professional Organization |   |
| Population                | Inpatient and Outpatient clinicians   |
| Intervention or issue     | Provide clinicians with a tool to guide communication and interaction with patient/families regarding the use of technology in a healing environment.   |
| Comparison                | There is no standard/consistent communication regarding the use of technology at the point of service. Patient perception is that technology may sometimes get between the clinician and the patient.   |
| Outcome                   | Improvement of the Press Ganey scores (comments prior to and post script implementation) Improve patient engagement at the point of care (improved barcode scanning compliance, real time documentation) Increased patient/family awareness for the use of technology at the point of care. Overall increased patient safety. |
| Cluster                   | Coordinating Council (Hospital wide)  |

*Automates email to 1,000 nursing leaders*

# Open Comment Period

Hyperspace - PRD Environment (ecp16\_PRDAPP2) ©Copyright 1979-2012 Epic Systems Corporation. [More](#)

User ID:  Password:

[←](#) [→](#) [🔄](#) [📄](#)

**NEW!** [Optimization Request Form](#)

[Click for the Epic Communication Catalog](#)

**Tips&Tricks**

**NEW!** [Diagnosis charge capture warning](#)

- [Surgeon - 24 hour update for History and Physical](#)
- [Inpatient Facility Board - Central Line/Foley LDAs without Insertion Date](#)
- [Adding Notes on Home Meds](#)
- [YNHH/SRC Arterial and Venous Blood Gas](#)
- [Inpatient Facility Board Legend](#)
- [Follow-up Section - Contact Info no longer editable](#)
- [Provider - Ambulatory referral to Anticoagulation Monitoring \(REF111\)](#)
- [Price Displays](#)
- [Chart Review Tip Sheet](#)
- [Outside Message In Basket Message Type](#)
- [Meaningful Use: Care Continuity For RN / Clinician](#)
- [Meaningful Use: Care Continuity for Providers](#)
- [Provider Lookup Window](#)
- [Change in NoteWriter when documenting HPI \(History of Present Illness\) in the Emergency Room](#)
- [Inpatient AVS Enhancements](#)
- [Introducing the Diabetes Registry](#)
- [Population Management - Provider Workflow for Disease Management](#)
- [Population Management - Care Coordinator Workflows for Documenting Disease Management](#)
- [Population Health: Other Tools](#)
- [Changes to the anesthesia intraprocedure grid starting Jan 2014](#)

[Forgot your password? Click Here](#)

**Provider Support:  
In Hospital Enhanced Clinical Support**

|                                |              |
|--------------------------------|--------------|
| <b>Yale New Haven Hospital</b> |              |
| York Street Campus             | 203-688-0279 |
| Saint Raphael Campus           | 203-789-3958 |
| Bridgeport Hospital            | 203-337-8545 |
| Greenwich Hospital             | 203-422-7950 |

**The ECS team is available:**

|                              |              |
|------------------------------|--------------|
| Monday-Friday                | 7am-3pm      |
| Saturday-Sunday              | 7am-12pm     |
| All other times, please call | 203-502-4357 |

**Nursing Shared Governance  
Practice Change Request  
Open Comment Period**

**WARNING:**

Access to Clinical Systems is RESTRICTED. Users may only access the patients with whom they have direct care responsibilities. Access to patient data is subject to audit. Unauthorized access or disclosure of sign-on codes will lead to disciplinary action up to and including termination of employment or your medical staff appointment.



# Open Comment Period



## Nursing Shared Governance

### Lists

Councils

Nursing Consultants

[Step I Change Request](#)

Enter New Request

View Current Requests

[Step II Feasibility Review](#)

Feasibility Review

Council Review

[Step III Change Proposal](#)

Identify Team

Evidence Review

Implementation Plan

Clearinghouse Endorsement

[Step IV Open Comment](#)

Open Comment

Review Open Comments

 [Team Discussion](#) ▸ [109\\_,000](#) ▸ [Flat](#) ▾

Posted By Post

Started: 5/13/2014 3:09 PM

[View Properties](#)  [Reply](#)



Meskill, Rick

#### pressure prevention sacral dressing

[View Shared Governance Change Request](#)

**Change Request:** pressure prevention sacral dressing

**Responsible Council:**

**Type of Request:** New practice

**Trigger for Change:** Problem Focused

**Population:**

**Intervention or issue:**

**Comparison:**

**Outcome:**

Posted: 5/14/2014 10:04 AM

[View Properties](#)  [Reply](#)



Blake-Holmes, Dawn

agree with practice change.

[Show Quoted Messages](#)

Posted: 5/14/2014 11:32 AM

[View Properties](#)  [Reply](#)



Parkosewich, Janet

We will need to define the plan for communicating this practice change to the nursing staff. Did the Health Skin Committee make any recommendations? Has the Healthy Skin Committee recommended establishing par levels of the dressing on the patient care units?

[Show Quoted Messages](#)

# STEP V

## Final Proposal

### Practice Alert

|                               |   |
|-------------------------------|---|
| Practice Change Title         | Scripting Guidelines for use of Technology in a healing Environment   |
| Name                          | Salerno, Carol  |
| Email                         | Carol.Salerno@ynhh.org  |
| Practice Setting              | All clinical settings   |
| Representing                  | Shared Governance Council   |
| Name of Committee-Group       | Informatics Council   |
| Type of Request               | Education   |
| Trigger for Change            | Problem Focused   |
| Professional Organization     |   |
| <b>P</b> opulation            | Inpatient and Outpatient clinicians   |
| <b>I</b> ntervention or issue | Provide clinicians with a tool to guide communication and interaction with patient/families regarding the use of technology in a healing environment.   |
| <b>C</b> omparison            | There is no standard/consistent communication regarding the use of technology at the point of service. Patient perception is that technology may sometimes get between the clinician and the patient.   |
| <b>O</b> utcome               | Improvement of the Press Ganey scores (comments prior to and post script implementation) Improve patient engagement at the point of care (improved barcode scanning compliance, real time documentation) Increased patient/family awareness for the use of technology at the point of care. Overall increased patient safety. |
| Cluster                       | Coordinating Council (Hospital wide)  |

# Accelerating Adoption of Best Evidence into Nursing Practice

| Feasibility Review       |                          |   |  |                             |                                      |                    |
|--------------------------|--------------------------|---|--|-----------------------------|--------------------------------------|--------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | Change Title  | Practice Setting   | Type of Request             | Cluster-Council                      | Created            |
| <input type="checkbox"/> | <input type="checkbox"/> | Standardizing Child Abuse Assessment, Documentation and Gowning within the Pediatric ED | Pediatric Emergency Department                           | Change to existing practice | Childrens Services                   | 9/27/2014 5:54 AM  |
|                          | <input type="checkbox"/> | Early Progressive Mobility  | Medical ICU SRC  | New practice                | Critical Care Services               | 9/8/2014 2:37 PM   |
|                          | <input type="checkbox"/> | "Show of support" versus "staff assist with security" and "show of force"               | Psychiatric Nursing                                      | Change to existing practice | Psychiatry Services                  | 8/27/2014 9:08 AM  |
|                          | <input type="checkbox"/> | Change in practice - use of leg bag in the IRU setting                                  | Verdi 4 East ~ IRU                                       | Change to existing practice | Medicine Services                    | 7/25/2014 10:50 AM |
|                          | <input type="checkbox"/> | Standardized Alternative Feeding Methods for the Term Breastfeeding Infant              | Neonatal Intensive Care Unit/ Maternity/ Labor and Birth | New practice                | Womens Services                      | 7/14/2014 5:24 PM  |
|                          | <input type="checkbox"/> | Initiate Phototherapy at bedside on Postpartum  | Postpartum   | Change to existing practice | Womens Services                      | 7/10/2014 10:43 AM |
|                          | <input type="checkbox"/> | Pasero Opioid Induced Sedation Scale  | Surgical Units   | Change to existing practice | Surgery Services                     | 7/3/2014 2:57 PM   |
|                          | <input type="checkbox"/> | Rebranding of current purple ACLS bands   | Hospital Wide  | Change to existing practice | Coordinating Council (Hospital wide) | 5/7/2014 2:25 PM   |

**To date 36 Practice Change requests submitted (April 2014)**

# *Using DAMP BIBS - An Acronym to Improve Nurse' Detection and Management of*

# CHILD MALTREATMENT



Principal Investigator

Laura Caneira, RN, BSN, CN III

Co-Investigators

Marcie Gawel, RN, BSN, MS, CN III

William Kean, RN, BN, CN IV

Jeannette Koziel MSN, APRN, NP-C

Wei Teng, PhD

Mentor

Janet Parkosewich, RN, DNSc, FAHA

*"We have the power to stop child abuse and neglect"*

# Background – Our Motivation

- My patient experience
- Invitation to meet with DCF Commissioner



Joette Katz  
CT DCF Commissioner

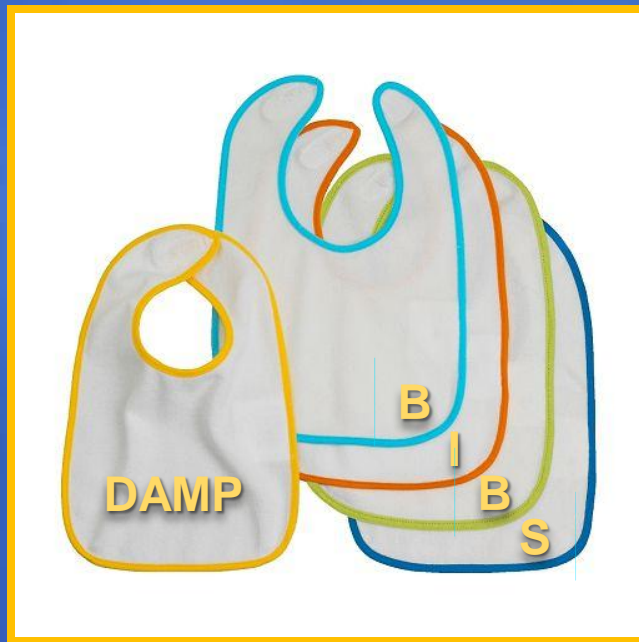
*In light of a 3 yr old's tragic, avoidable death from child maltreatment just after seeking care at Windham Hospital, Katz has appealed to CT hospitals to conduct a full examination in a hospital gown whenever any child  $\leq 6$  years is presents to the ED, so any hidden and older injuries can be are detected.*

<http://www.ct.gov/dcf/cwp/view.asp?a=4071&Q=507912>

# Purposes

To determine the effect that an educational intervention has on PED nurses' *attitudes* toward and *knowledge* about the assessment and management of child maltreatment

# *Intervention*



Nursing History and  
Physical Exam

**D**elay in treatment

**A**pppearance

**M**aking eye contact

**P**rior DCF referral

**B**odily Injury

**I**nteraction

**B**ack again/Frequency

**S**tory

# Results

- Increased confidence in ability to assess for and manage children with maltreatment and its documentation

| Survey Item (N=38)  | % agreement with Survey items |      | p     |
|---|-------------------------------|------|-------|
|   | Pre                           | Post |       |
| I am confident in my ability to assess my patient for <i>sexual abuse</i>     | 26.3                          | 52.6 | 0.01  |
| I am confident in my ability to assess my patient for <i>emotional abuse</i>  | 42.1                          | 60.5 | 0.07  |
| I am confident in my ability to assess my patient for <i>physical neglect</i> | 63.2                          | 89.5 | 0.01  |
| I am confident in my ability to assess my patients for <i>medical neglect</i> | 65.8                          | 73.7 | 0.73  |
| I am confident in my ability to assess my patient for <i>physical abuse</i>   | 81.6                          | 94.7 | 0.125 |

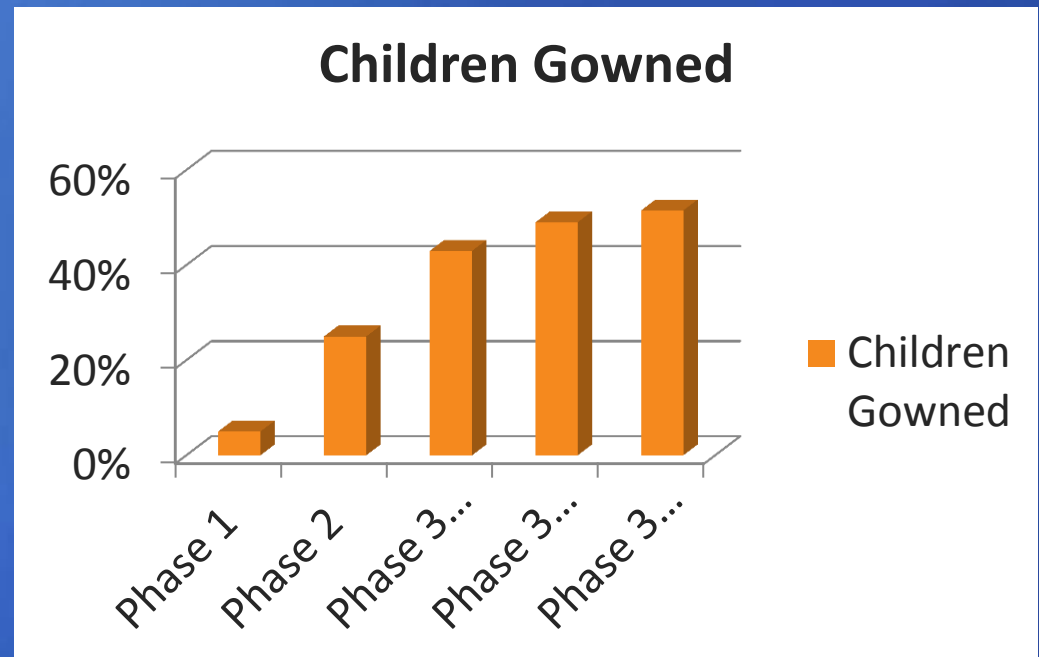
- Increased knowledge pre vs. post intervention

| Results   | Mean | SD   | Range       |
|-----------|------|------|-------------|
| Pre-Test  | 67.1 | 10.8 | 36.8 - 84.2 |
| Post-Test | 94.7 | 10.7 | 57.9 - 94.7 |



# Knowledge vs. Behavior

- Despite new knowledge – very few children were being undressed prior to physical exams
- Used 3 rapid cycles of change to change practice
  - Addressed barriers identified by staff
  - Initiated contests
- Practice not consistently improved



Close

### Step I - New Practice Request

|                               |   |
|-------------------------------|---|
| Practice Change Title         | Standardizing Child Abuse Assessment, Documentation and Gowning within the Pediatric ED   |
| Name                          | Caneira, Laura  |
| Email                         | LAURA.CANEIRA@YNHH.ORG  |
| Practice Setting              | Pediatric Emergency Department  |
| Representing                  | Patient Care Area   |
| Name of Committee-Group       | Pedi ED/ Trauma Committee   |
| Type of Request               | Change to existing practice   |
| Trigger for Change            | Problem Focused   |
| Professional Organization     |   |
| <b>P</b> opulation            | Children presenting to the Pediatric Emergency Department ages 6 and under  |
| <b>I</b> ntervention or issue | Education regarding screening for child abuse (including in CBO) Consistent standardization documentation in EPIC regarding screening Gowning of patients (under age 6) |
| <b>C</b> omparison            | Children are not routinely gowned as part of the ED process Abuse assessments are not consistently completed  |
| <b>O</b> utcome               | Enhanced overall assessment increased documentation and screening for child abuse identify suspicious skin assessments (such as bruising in soft tissue areas)          |
| Cluster                       | Childrens Services  |

*Entered  
Practice  
Change  
Request  
into  
New Shared  
Governance  
EBP Process*

# **An Evidence-Based Approach to Assessing Pain in Elders with Dementia**

---



**Mary Ann Harmon, BSN, RN-BC, CMSRN, CNIII**  
**Staff Nurse Celantano 4, Saint Raphael Campus**

# Background

- **Celentano 3 and 4**
- **Located on St Raphael Campus**
- **General medicine units**
- **High volume geriatric population**



# Background

## More people are:

- Surviving to their senior years than ever before and
- Are spending longer periods of time in old age

## FACTs about people 65 years of age and older

- In 1930, >6 million people
- Today, >30 million people



# Problem Statement

- **Most common reason for unrelieved pain in US hospitals - failure to routinely assess pain and pain relief**  
*(American Pain Society, 1999)*
- **Unfortunately, a significant number of elders do not receive adequate pain management due to 3 factors:**



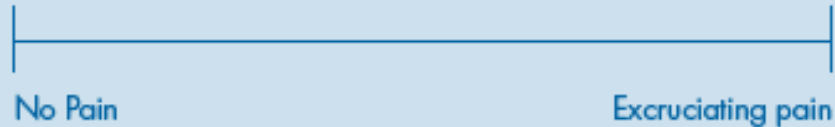
- **Lack of accurate pain assessment**
- **Misconceptions regarding efficacy of nonpharmacologic pain management strategies**
- **Concerns about potential risks of pharmacotherapy use in the elderly**

*(Geriatric Nursing, March/April 2011)*

# Assessment of Pain

## Types of Pain Scales

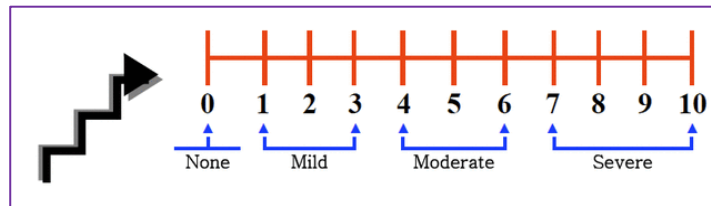
### Visual Analog Scale



### Visual Analog Scale (VAS)

Patients mark pain level

U = unable to determine



### Numeric Pain Scale

Wong-Baker FACES® Pain Rating Scale



### Faces Pain Scale



### Non-Verbal Pain Scale

# Pain Assessment in the Elderly

## Reasons elders cannot participate in pain assessment:

- Dementia / cognitive impairment
- Visual problems
- Underlying medical problems
- Lethargic or unresponsive





# Assessment of Pain

## Abbey Pain Scale

**Identifies 6 behavioral indicators during activity  
(ex. repositioning)**

- 1. Vocalization: whimpering, groaning, crying**
- 2. Facial expressions: frowning, grimacing**
- 3. Body language: fidgeting, rocking**
- 4. Behavior: increased confusion, refusing to eat, alteration in usual patterns**
- 5. Physiological change: temperature, pulse or BP outside normal limits, flushing or pallor**
- 6. Physical change: skin tears, pressure areas, arthritis, contractures**

*Developed by:*

*Jennifer Abbey, Professor of Nursing, Queensland University of Technology, Australia*

# Abbey Pain Scale

|     |  |    |                      |
|-----|--|----|----------------------|
| Q1. | Vocalisation<br>eg. whimpering, groaning, crying<br><i>Absent 0 Mild 1 Moderate 2 Severe 3</i>   | Q1 | <input type="text"/> |
| Q2. | Facial expression<br>eg: looking tense, frowning grimacing, looking frightened<br><i>Absent 0 Mild 1 Moderate 2 Severe 3</i>   | Q2 | <input type="text"/> |
| Q3. | Change in body language<br>eg: fidgeting, rocking, guarding part of body, withdrawn<br><i>Absent 0 Mild 1 Moderate 2 Severe 3</i>                                    | Q3 | <input type="text"/> |
| Q4. | Behavioural Change<br>eg: increased confusion, refusing to eat, alteration in usual patterns<br><i>Absent 0 Mild 1 Moderate 2 Severe 3</i>                           | Q4 | <input type="text"/> |
| Q5. | Physiological change<br>eg: temperature, pulse or blood pressure outside normal limits, perspiring, flushing or pallor<br><i>Absent 0 Mild 1 Moderate 2 Severe 3</i> | Q5 | <input type="text"/> |
| Q6. | Physical changes<br>eg: skin tears, pressure areas, arthritis, contractures, previous injuries.<br><i>Absent 0 Mild 1 Moderate 2 Severe 3</i>                        | Q6 | <input type="text"/> |

Add scores for 1 – 6 and record here



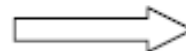
Total Pain Score

Now tick the box that matches the  
Total Pain Score



|                  |               |                    |               |
|------------------|---------------|--------------------|---------------|
| 0 – 2<br>No pain | 3 – 7<br>Mild | 8 – 13<br>Moderate | 14+<br>Severe |
|------------------|---------------|--------------------|---------------|

Finally, tick the box which matches  
the type of pain



|         |       |                     |
|---------|-------|---------------------|
| Chronic | Acute | Acute on<br>Chronic |
|---------|-------|---------------------|

# Methods

## Sample:

- Patients  $\geq 65$  years of age with dementia
- Unable to verbalize pain level (scored 0 or U by VAS)

## Intervention:

- Educated CEL3 and CEL4 nurses about using Abbey Pain Scale
- Provided each with a copy of scale
- Assessed interrater reliability – observed RNs using scale

## Procedure:

- Following use of Numeric Pain Scale or FACES, reassessed patient using Abby Pain Scale
- Provided non-pharmacologic interventions
- Reassessed – if score moderate to severe range added a pharmacologic intervention
- Reassessed again to evaluate response to intervention

# Interventions Used for Pain

## Nonpharmacologic

- Repositioning
- Incontinence care
- Bladder scan and straight catheterization
- Physical therapy
- Heat/cold packs
- Mouth care
- Secretion clearance suctioning
- Back rub / massage
- Music therapy

## Pharmacologic

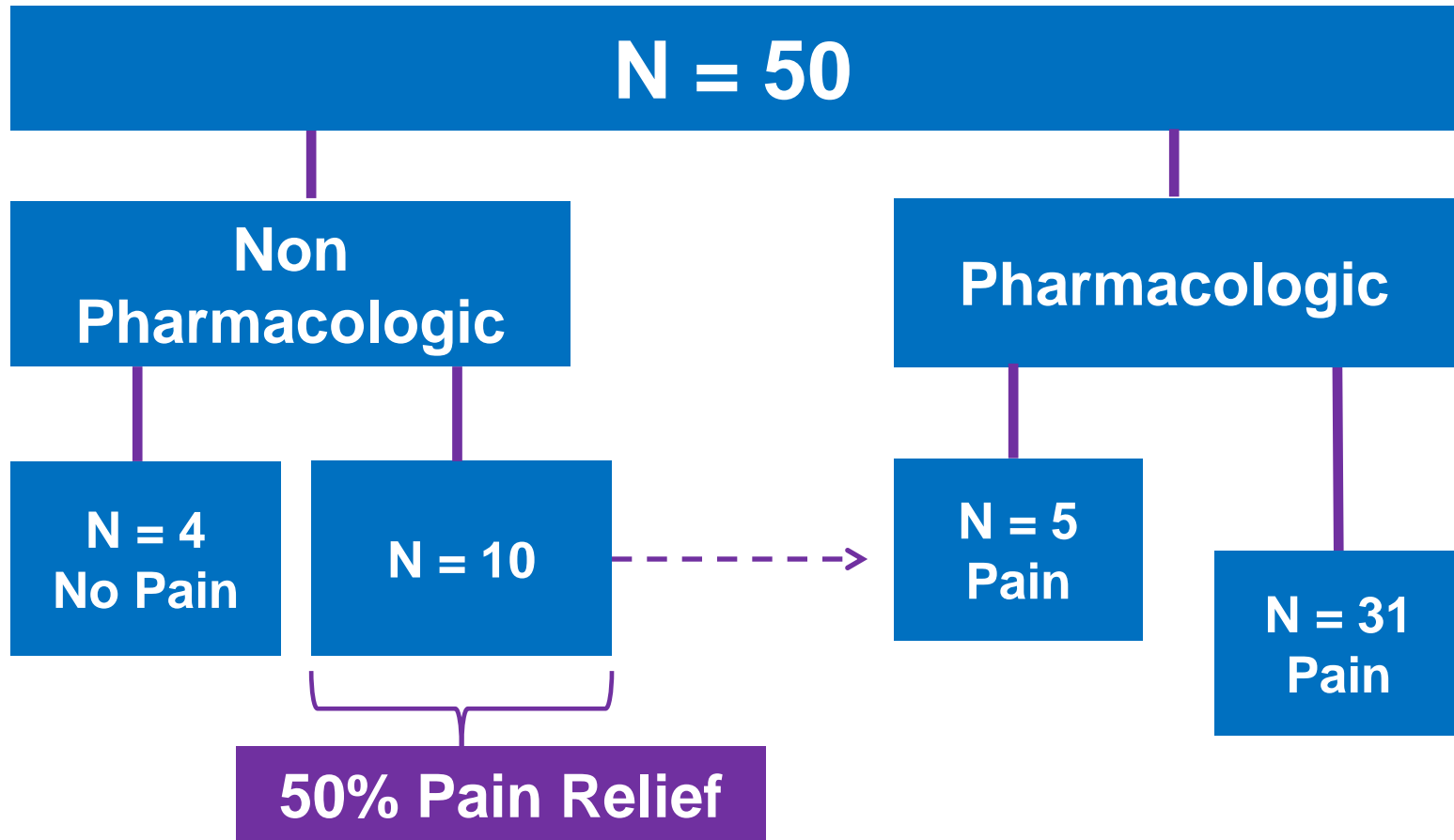
- Tylenol
- Morphine
- Percocet



# Results of Abbey Pain Scores (N=50)

| <b>Abbey Pain Scores</b>             | <b>N</b>  | <b>%</b>  |
|--------------------------------------|-----------|-----------|
| <b>None = 0 to 2</b>                 | <b>4</b>  | <b>8</b>  |
| <b>Mild = 3 to 7</b>                 | <b>8</b>  | <b>16</b> |
| <b>Moderate = 8 to 13</b>            | <b>29</b> | <b>58</b> |
| <b>Severe = <math>\geq 14</math></b> | <b>9</b>  | <b>18</b> |

# Interventions Used



# Pharmacologic Interventions Used

---

- **Tylenol PO or suppository - 17 patients to treat mild to moderate pain**
- **Morphine 1 mg IVP - 18 patients with severe pain - one time, prn or scheduled doses**
- **Percocet 1 tab - 1 patient with severe pain - one time, prn or scheduled doses**

# Implications for Nursing

- Heighten our awareness of pain being a common problem that is inadequately assessed by current pain scales in elders with dementia.
- These patients may be experiencing needless pain and suffering.
- Assessing pain during activity is an important consideration.
- The Abbey Pain Scale shows great promise for use in dementia patients unable to verbalize pain.

## *Next Step*

Submit *Practice Change Request* to  
Nursing Shared Governance via the  
Coordinating Council



**Thank  
You**

