

the 20<sup>th</sup>  
**Annual Evidence-Based  
Practice Conference**  
A Just and Safe Culture: Improving Patient Safety



Friday, October 14, 2016  
7AM – 3PM

Presented by  
The Connecticut Nursing  
Research Alliance

**Hartford  
Hospital**  
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# The 20th Annual Evidence-Based Practice Conference:

## A Just and Safe Culture: Improving Patient Safety

Promoting a Culture of Safety with Evidence Based Practice is presented by the Connecticut Nursing Research Alliance.

The **Keynote address** will be delivered by:  
Susan D. Scott, PhD, RN, CPPS

The **morning session includes**  
your choice of 16 breakout sessions.

**Poster awards and lunch**



### Keynote Speaker

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#### Susan D. Scott, PhD, RN, CPPS

Susan D. Scott, PhD, RN, CPPS is Manager of Patient Safety & Risk Management at University of Missouri Health Care, Columbia, MO. She has experience in Neonatal Intensive Care, Neonatal-Pediatric Transport Services, Legal Nurse Consulting, Quality Improvement and Patient Safety. Dr. Scott's research interests include understanding the second victim phenomenon in an attempt to develop effective institutional support networks to help meet interdisciplinary professionals support needs in the aftermath of unanticipated clinical outcomes and events. She is coordinator MU Health Care's 'first of its kind' peer support network, the forYOU Team. Since forYOU Team deployment in 2007, this peer support network has become a model nationally and internationally for healthcare organizations seeking to develop their own peer support structures. Dr. Scott has authored numerous articles related to the topic of the second victim phenomenon. In addition, she has presented research findings locally, nationally and internationally on the topic of second victim support.



# Morning Program Schedule

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**7:00 – 8:00 AM**      **Registration Continental Breakfast** (Heublein Hall, ERC Lobby)

**7:00 – 8:00 AM**      **Poster Exhibit Viewing** (Formal Lounge, ERC Lobby)

**8:00 AM**      **Welcome** (Heublein Hall)  
Cheryl Ficara, MS, RN, NEA-BC, Vice President of Patient Care Services, Hartford Region, Hartford HealthCare  
Laura Caramanica, PhD, RN, CENP, FACHE, Founder, Connecticut Nursing Research Alliance

**8:15 – 9:30 AM**      **Keynote Address (1.25 contact hours)**  
**Advancing a Just and Safe Culture: The Role of Second Victim Support**  
Susan D. Scott, PhD, RN, CPPS, Patient Safety and Risk Management, University of Missouri Health Care

**9:35 – 9:50 AM**      **Coffee Break** (Heublein Hall)  
**Poster Exhibit Viewing** (Formal Lounge, ERC Lobby)

[Afternoon Program Schedule on page 5](#)



# Concurrent Breakout Sessions *(choose one)*

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## **10:00 – 11:00 am** *Heublein Hall*

### **Teaching Just Culture in Nursing Education (1 Contact Hour)**

Denise Bourassa, MSN, RNC-OB and Paula S. McCauley, DNP, APRN, ACNP-BC  
CNE, University of Connecticut School of Nursing

Maria K. Tackett, EdD, CEN, TCRN, CCRN-K, Hartford Hospital

## **10:00 – 11:00 am** *ERC 108 (This session is repeated at 11:15)*

### **Skill-Building: Evidence-Based Patient Safety Web Resources (1 Contact Hour)**

Lisa Carter, MSLIS, Hartford Hospital

## **10:00 – 10:25 am** *ERC 123*

### **Oral Abstract: Using a Dedicated Team of RNs to Place Dobhoff Feeding Tubes Using Real Time Tracing**

Lee Steere, RN, CRNI, VA-BC, Hartford Hospital

## **10:30 – 10:55 am** *ERC 123*

### **Oral Abstract: Reduction in Central Venous Catheter Occlusions: Examining Clinical Impact of a Pressure Activated Anti-Reflux Connector**

Lee Steere, RN, CRNI, VA-BC, Hartford Hospital

## **10:00 – 10:25 am** *ERC 216*

### **Oral Abstract: Assessment of Decision-Making of Nurses Who Activate the Rapid Response Team**

Gary Bouley, MS, RN; Carolyn Bowen, RN; Elena Erskine, MSN, RN;  
Virginia Hawthorne, BSN, RN; Melissa McKay, BSN, RN; Elizabeth Souza, BSN, RN;  
Elaine Zarro, BSN, RN; Janet Parkosewich, DNSc, RN, FAHA; Wei Teng, PhD  
Yale-New Haven Hospital

## **10:30 – 10:55 am** *ERC 216*

### **Oral Abstract: Quality Improvement: Responding to In-House Stroke STAT Calls**

Mallory Mangan, BSN, RN; Abby Baecker, BSN, RN; Dawn Beland, MSN, RN;  
Judy Greco-Dugan, BSN, RN, Hartford Hospital

## **10:00 – 10:25 am** *ERC 217*

### **Oral Abstract: Improved Situational Awareness Leads to a Reduction in Post-Operative Opioid Use Among Total Shoulder Arthroplasty Patients: An Interdisciplinary Team Approach**

Sherry Stohler, MSN, RN; F. Manzoor, BDS, MPH; J. Hein, OTR/L; X. Zheng, BMed,  
MPH, MS; D. Jones, MSN, RN; M. Wozniacki, RN; R. Day, RN; N. Hall, BSN, RN;  
K. Burke, BSN, RN; C. Lewis, MD, Hartford Hospital

## **10:30 – 10:55 am** *ERC 217*

### **Oral Abstract: Educate Before You Medicate: Increase Patient Satisfaction and HCAHPS Scores**

Susan Caterino, BSN, RN, CCRN; Karen Cornell, LCSW; Chris Ann Meaney, DNP,  
MHA, RN-BC, NE-BC, Bristol Hospital

## Concurrent Breakout Sessions *(choose one)*

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**11:15 am – 12:15 pm** *Heublein Hall*

**Disclosures of Error and Apology (1 Contact Hour)**

Susan Westrick, JD, MSN, RN-CNE, Southern Connecticut State University

**11:15 am – 12:15 pm** *ERC 108*

**Skill-Building: Evidence-Based Patient Safety Web Resources (1 Contact Hour)**

Lisa Carter, MSLIS, Hartford Hospital

**11:15 am – 11:40 am** *ERC 216*

**Oral Abstract: Sepsis: Find It, Act on It, An Interdisciplinary Approach**

Lori Godaire, MS, CCRN, CNL, William W. Backus Hospital

**11:45 am – 12:10 pm** *ERC 216*

**Oral Abstract: The Effect of LATGH on Mothers' Perception of Their Initial Breast Feeding Experience**

Louise Ward, MSN, RN-C; Karen Crump, BSN, RN-C; Amelia De duFour-Levy, BSN, RN; Janet Parkosewich, DNSc, RN, FAHA; Wei Teng, PhD, Yale-New Haven Hospital

**11:15 – 11:40 am** *ERC 217*

**Oral Abstract: Creating a Just and Safe Culture in the Delivery of Healthcare Through the Use of Data**

Amanda Safer, MSN, CNS, RN, St. Francis Hospital and Medical Center

**11:45 am – 12:10 pm** *ERC 217*

**Oral Abstract: The Efficacy of a Pressure Ulcer Intervention Program on the Prevalence of Hospital-Acquired Pressure Ulcers: A Multidisciplinary Approach**

Amanda Safer, MSN, CNS, RN, St. Francis Hospital and Medical Center

**11:15 – 11:45 am** *ERC 218*

**Oral Abstract: Successful Decrease in Nuisance (SpO2) Alarms to Promote Healing**

Valerie Phillips, MAT, BSN, RN, PCCN; Francine LoRusso, MHA, BSN, RN, CCRN, CENP; Patricia Byrne, MPA, BSN, RN, CNML; Mary Pierson, MSN, RN, APRN, ACNS, CNML; Maureen Roussel, DNP, APRN, CCNS, CCRN; Prasama Sangkachand, MSN, RN, CCRN-CMC; Stacie Walsh, MSN, RN, CMSRN, WCC; Joan Moore, MSN, APRN, AOCN, Yale-New Haven Hospital

**11:45 – 12:10 pm** *ERC 218*

**Oral Abstract: Using Simulated Family Presence to Decrease Agitation in Hospitalized Delirious Patients**

Christine Waszynski, DNP, RN, GNP-BC, Hartford Hospital

# Afternoon Program Schedule

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12:15 – 1:10 PM

**Buffet Luncheon** (*Heublein Hall*)  
**Poster Viewing** (*Formal lounge and ERC lobby*)

1:15 – 2:30 PM

**Expert Panel Discussion: Just Culture Case Studies**  
**(1.25 Contact Hours)**

Susan D. Scott, PhD, RN, CPPS, Patient Safety and Risk Management  
University of Missouri Health Care

Susan J. Westrick, JD, MS, RN, CNE, Professor of Nursing  
Southern Connecticut State University

Marybeth Scanlon, RN, MS, JD, Director Risk Management & Patient Safety  
Hartford Hospital

Barbara Bennett Jacobs, MPH, PhD, RN, Associate Professor in Residence  
UCONN School of Nursing; Hartford Hospital Ethics Committee

**Moderator:** Barbara Aronson, PhD, RN, CNE; Professor of Nursing  
Southern Connecticut State University

2:30 – 3:00 PM

**Conference Wrap Up**  
*Awards/ Evaluations/ Closing Remarks*

## Contact Hours

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Contact Hours will be awarded to participants who attend Keynote session, select Breakout sessions and Panel presentation.

Hartford Hospital is approved as a provider of continuing nursing education by the Northeast Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation



## CT Nursing Research Alliance Members

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### *Hartford HealthCare System:*

Hartford Hospital, MidState Medical Center,  
The Hospital of Central Connecticut,  
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Fairfield University, Egan School of Nursing

Greenwich Hospital

Hospital for Special Care

Middlesex Hospital

Northwestern Connecticut Community College

Quinnipiac University

Southern Connecticut State University

University of Connecticut School of Nursing

University of Connecticut Health Center

Yale – New Haven Hospital



# Poster Presentations



- 1) **Inpatient WOC Wound Care Specialist Role Demonstrates Cost-Effectiveness in Addition to Clinical Effectiveness and Positive Patient Outcomes.**  
Bettina Magliato, APRN, NP-C, CWCN, COCN; Sharon Davis, BSN, RN, CWCN, COCN  
Kristina Labieniec, MSN, RN  
*The Hospital of Central Connecticut*
- 2) **Moving Toward a Safer Journey: Improving Transitions of Care for Behavioral Health Patients from Inpatient Medical to Inpatient Behavioral Health Settings**  
Laura O'Connor, BSN, RN; Lisa Skowronek, BSN, RN, ACM, IQCI  
*Hartford Hospital*
- 3) **Greenwich Hospital Nurse's Knowledge, Attitudes, and Perceptions of the Geriatric Patient and Care Environment using the Geriatric Institutional Assessment Profile (GIAP) Survey**  
Alison Kemerer, AD, RN-BC; Barbara Leafe, MSN, RN; Carol Collins, BSN, RN;  
Judy Badia, MSN, RNC; Rachel Borja, BSN, RN; Christopher Song, MD  
*Greenwich Hospital*
- 4) **Hugs & Kisses Infant Security Enhancement: Adding Another Layer to Infant Safety and Security.**  
Anna Cerra, RN, DNP, MSN, MSHA; Patricia Basciano, RNC, BSN; Jeanne VanSciver, RN, C-EFM;  
Loretta Jacobs, RNC, MSN; Maureen Revel, BSN, RNC  
*Greenwich Hospital*
- 5) **Clinical Nurses Evaluate Fall Data and Use Evidence Based Findings to Revise an Existing Practice and Improve Patient Safety**  
Judy Badia, MSN, RNC; Myla Anderson, PharmD; Nitha Allen, PharmD;  
Loretta Jacobs, MSN, RN; Elizabeth Linde, RN, ONC; Paul Loftus, MS, PT; Dr. Stephen Jones;  
Sally Scannell, RN, ONC; Annie Steele, BSN, RN; Sue Brown, MSN, RN  
*Greenwich Hospital*
- 6) **Maintaining Normothermia Throughout the Perioperative Process to Ensure Better Surgical Outcomes at Connecticut Children's Medical Center**  
Brooke Clark, RN, BSN; Elaine Johnson, RN, CNOR; Bridget Rich, MSN, RN, CPAN  
*Connecticut Children's Medical Center*
- 7) **It Takes a Team: Venous Thromboembolism Prophylaxis Compliance with Sequential Compression Devices**  
Michaela Morse, BSN, RN  
*Hartford Hospital*
- 8) **Reduction of Pulse Oximetry (SpO2) Alarms in Medical Intensive Care**  
Blake Burse, BSN, RN; Dawn Cooper, MS, RN; Molly Culkins, BSN, RN; Laura DeVaux, BSN, RN;  
Elizabeth Falk, RN; Marge Funk, PhD, RN; Monica Gasperini, BSN, RN; Jennifer Ghidini, MSN, APRN;  
Christopher Gutmann, MS; Melissa Knauert, MD; Krista Knudson, MSN, APRN; Peter Marshall, MD;  
Sara Newman, MSN, RN; Allison Pinney, BSN, RN; Kris Rodgerson; Kathleen Ruotolo, BSN, RN;  
Halley Ruppel, MS, RN; Daniel Saraceno; Jonathan Siner, MD; Kathryn Solkoske, BSN, RN;  
Quan Tran, MA  
*Yale-New Haven Hospital*
- 9) **Synergistic Effect of the Organizational Culture on Quality Measures in Critical Care**  
Michele Kolios, MS, RN; Karen Freed, MSN, APRN  
*Hartford Hospital*



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- 10) **Safe Transfers: Improving Patient Hand-off Communication Between OR and PACU RNs**  
 Enkelejda Ago, BSN, RN; Allyson Bouchard, BSN, RN; Leah St. Pierre, BSN, RN;  
 Janice Wilson, MSN, RN, CNOR; Andrea Hagstrom, MSN, RN, CNOR, CNL;  
 Leah Goldberg, BSN, RN, CNOR  
**Hartford Hospital**
  - 11) **Decreasing Restraint Usage and Duration in the Emergency Department Acute Behavioral Health Unit**  
 Danette Alexander, DNP, RN, NEA-BC; Leah Philipp, MS, RN; Ryan Reinsch, RN;  
 Torrey Trzcinski, BSN, BA, RN CEN; Krista Atwell, BSN, BA, RN; Robert Edwards, BSN, RN;  
 Tammy Barbagallo, RN, CEN  
**Hartford Hospital**
  - 12) **Improving Thermoregulation in Our Very Low Birth Weight (VLBW) Patients in the Golden Hour**  
 Milena Frazer, RNC; Amy Ciarlo, RN; Jill Herr, MSN, NNP-BC; Carrie-Ellen Briere, PhD, RN  
**Connecticut Children's Medical Center**
  - 13) **Social Justice: Faculty Reports of Student Clinical Incompetence from the Ethic of Justice and the Ethic of Care**  
 Maria K. Tackett, EdD, CCRN, CEN, TCRN  
**Hartford Hospital**
  - 14) **Community Pressure Ulcer Occurrence: Description on Hospital Admission**  
 Lisa Q. Corbett, DNP, APRN, ACNS-BC, CWOCN<sup>1,2</sup>; Marjorie Funk, PhD, RN, FAHA, FAAN<sup>1</sup>;  
 Gilbert Fortunato, MBA<sup>2</sup>; David M. O'Sullivan, PhD<sup>2</sup>  
<sup>1</sup> **Yale University School of Nursing and** <sup>2</sup> **Hartford Hospital**
  - 15) **Four Eyes within Four Hours: A Quality Improvement Project to Decrease Hospital Acquired Pressure Ulcers**  
 Amanda Salicki, RN, BSN; Allyssa Dion, RN  
**Hartford Hospital**
  - 16) **Frequency of Postoperative Vital Sign Monitoring : Review of Associated Interventions and Implications**  
 Kaitlin Olson, MSN, RN; Lina Garcia-Pinzon, BSN, RN  
**Hartford Hospital**
  - 17) **An Evaluation of Nurse's Knowledge and Use of the CAPFAQ in the Pediatric Sickle Cell Population**  
 Katherine Bernier, RN, BSN; Megan Strobel, RN, BSN; Mary Conway, RN, MSN; Ruth Lucas, PhD  
**Connecticut Children's Medical Center**
  - 18) **Teaching our Teachers: Identifying the Missing Variable in the Simulation Equation**  
 Janice Wilson, MSN, RN; Jonathan Nyez, MSN, RN; Karen V. Duhamel, MSN, MS, RN  
**University of Hartford**
  - 19) **An Innovative Approach to Central Line Catheter Related Blood Stream Infection (CLABSI) Reduction in a High Risk Cardiac Intensive Care Unit (ICU)**  
 Jason Hamm, RN, BSN; Michele Kolios, RN, MSN; Joyce Sauve, RN, BSN  
**Hartford Hospital**

# Poster Presentations (Continued from page 8)

- 20) **Improving the Process for Hereditary Risk Assessment (HRA) Referrals from Breast Case Conference**  
Camille Servodidio, RN, MPH, OCN, CBCN, CCRP; Amanda Hamblett, MS, CGC; Susanna Hong, MD; Andrea Malon, MD; Kathleen Gould-Mitchell, RHIA, CTR; Ryann Nocereto, RN, MSN; Kari Mayorga, RN, BSN, OCN; Pat O'Brien, APRN, NP-C  
*Middlesex Hospital*
- 21) **Mobility is Medicine: An Interdisciplinary, Quality Improvement Project**  
Sherry Adams, MSN, RN; Jenifer Ash, APRN, MPH; Michael Davis, MBA, RN-NE-BC; Mary Kate Eanniello, DNP, RN, OCN; Gwen Redler, MSN, RN-BC, RRT; Christine Rooney, MSN, RN  
*Hartford Hospital*
- 22) **Educating Out of the Box: Clinical Nurse Educator's Role in Supporting the Novice Nurse through Electronic Health Record Navigation**  
Bridget Rich, MSN, RN, CPAN; Elizabeth Di Chiara, MSN, RN; Karen Duhamel, MSN, MS, RN; Ruth Lucas, PhD, RNC, CLS  
*Connecticut Children's Medical Center*
- 23) **Reduction of Catheter Associated Urinary Tract Infections (CAUTIs) Through a Culture Change Plan Do Study Act (PDSA)**  
Susanne Yeakel, MSN, RN, NEA-BC, CNML; Jennifer Ash, APRN, MPH; Kathryn R. Galvin, MLS(ASCP)CM, MS, CIC; Donna Shaw, RN-BC; Marion Beucler, BSN, RN, CCRN; Stephanie Kasek, RN; Mary Kate Eanniello, DNP, RN, OCN; Gwen Redler, MSN, RN-BC, RRT; Liza Nowicki, RN, MSN  
*Hartford Hospital*
- 24) **Providing Enhanced Care Coordination Services for Pediatric Emergency Department Mental Health Patients**  
Susan B. Roman, RN, MPH; Allison Matthews-Wilson, LCSW; Steven C. Rogers, MD, MS-CTR;  
*Connecticut Children's Medical Center*
- 25) **Partnering with Families to Validate Questionnaires Assessing Unmet Needs of Children, Adolescents, and Patients/Caregivers at the End of the Active Cancer Treatment**  
Mary Conway, MSN, RN, CPHON; Courtney King, RN, CPON; Tiffany Ruiz, BSN, RN; Andrew Needham, BSN, RN; Leigh Hart, RN, BSN, CPON; Elizabeth Hogan, BSN, RN, CPHON; Ruth Lucas, PhD, RN  
*Connecticut Children's Medical Center*
- 26) **Improving Substance Abuse Screening in Adolescent Trauma Patients in a Pediatric Trauma Center: Challenges and Opportunity**  
Jennifer Tabak, MSN, RN; Shefali Thaker, MPH; Garry Lapidus, PA-C, MPH; Brendan T. Campbell, MD, MPH  
*Connecticut Children's Medical Center*
- 27) **Implementing Evidence-Based Practice by Delaying Newborn Bath**  
Monika Costa, RNC, MSN, IBCLC  
*Hartford Hospital*
- 28) **Using the Zero Suicide Safety Plan on an Inpatient Psychiatric Unit: A Quality Improvement Initiative**  
Jamie Santaniello, RN, BSN; Catherine Chance, RN, BS; Kathryn DePucchio, RN, BSN; Cynthia Belonick, APRN-BC; Karyl Burns, RN, PhD  
*The Institute of Living at Hartford Hospital*

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**29) Clinical Leadership and Critical Care Preceptor's Self- Efficacy**

Bertie Chuong, DNP, RN, CCRN; Janet Parkosewich, DNSc, RN, FAHA;  
Mary Quinn Griffin, PhD, RN, FAAN; Joyce Fitzpatrick, PhD, MBA, RN, FAAN  
*Yale-New Haven Hospital*

**30) Nursing Presence in the Perioperative Setting: Results of an Educational Intervention**

Lucy Goodlitt, BA, RN; Ingrid Crocco, BSN, RN; Elizabeth D'Amicis, AS, RN;  
Eleanor Juada, BSN, RN; Tracey Kelly, BSN, RN, CNOR; Janet Parkosewich, DNSc, RN, FAHA;  
Wei Teng, PhD  
*Yale-New Haven Hospital*



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