



Seymour Street Journal

Critical Information

Results of Medical Staff Election

Dr. Saidel would like to thank everyone who took the time to vote in the medical staff election for three at-large active staff members.

Congratulations to the winners:

At-large members

- Dr. Heather Einstein, Obstetrics & Gynecology, HHCMG, appointed 2008
- Dr. Michael Golioto, Medicine/Gastroenterology, Connecticut GI, PC, appointed 2002
- Dr. Cynthia Price, Emergency Medicine, Hartford Hospital, appointed 2001

And the Survey Said: We want UpToDate back

We Heard You - UpToDate is back!

You can access UpToDate right now from:

1. HHC LibLynx page. <http://liblynxgateway.com/hartford>
2. <http://uptodate.com>
3. UpToDate app from iTunes or Playstore Epic access coming soon.

Epic access coming soon.

Bookmark the UpToDate website for quick access from your web browser; [click here](#) for instructions.

Important Epic Announcement

CReDO – Chart Review Electronic Document Optimization

On Sunday, January 6, 2019, the Chart Review electronic Document Optimization (CReDO) project will change how documents are scanned and viewed in Epic and OnBase.

These changes affect everyone who views, scans, or indexes scanned documents in Epic or OnBase.

CReDO training is available in HealthStream. Links to the training are also available from the Epic Learning Home Dashboard. The training explains why we're making these changes and how they will affect the Epic chart.

If you have a team member who hasn't received the eLearnings in their to-do list in HealthStream, the employee is always able to search the catalog under "CReDO" and self-enroll in the eLearnings. If you don't have the CReDO e-learnings assigned, please check again or contact your manager.

[Click here](#) for more information about this change.

Annual Medical Staff Joint Commission Education

The Joint Commission requires annual Infection Control education of the Medical Staff for very specific topics. The IC Education for HH Medical Staff 2018 summary addresses patient safety topics including hand hygiene, transmission of drug resistant organisms, prevention of hospital acquired infections and universal flu vaccination. Also included are staff safety topics such as sharps safety, food and drink on nursing units and a table with Infection Control Precautions.

[Click here](#) to read the summary.

Review and Dispute Reminder

Program Year 2017 Open Payments data is available for review and dispute through December 31

On June 29, 2018 the Centers for Medicare and Medicaid Services (CMS) published Program Year 2017 Open Payments data along with updated and newly submitted data from previous program years (2013-2016). Program Year 2017 data and newly submitted payment records are actively available for review and dispute through December 31, 2018.

Physician and teaching hospital review of the data is voluntary, but strongly encouraged.

If you have not previously reviewed the Program Year 2017 data, [click here](#) to review the publically available data. If you believe any records attributed to you are inaccurate or incorrect in any way you may initiate a dispute and work with the reporting entity to reach a resolution. Please note: CMS does not mediate disputes.

For more information on the review, dispute and correction process, visit the Open Payments resource page [here](#).

Update from the Physician Engagement Committee

As a result of the Physician Engagement Survey, the Physician Engagement Committee has offered an update with information on some of the issues raised.

[Read More](#)

Dr. Saidel's Remarks to the Annual Medical Staff Meeting

As 2018 draws to a close I'd like to share some personal thoughts about the state of the system via a vis the medical staff.

First, the hospital is having a good year. We are meeting and exceeding budget. Our numbers are up. The system seems to be working reasonably well in that all boats are floating a little higher. The transfer center seems to be functioning well. We are starting to move past the pain of cuts and consolidation and now are enjoying some of the fruits of our labor. Our length of stay is moving down and we have an abundance of triumphant clinical stories to tell.

So how do we feel? Not so good. Our patient satisfaction scores are stuck in the range that would have failed you out of community college let alone medical school. Our provider and staff satisfaction is even worse - when we can motivate you to answer the surveys

Now I promise you that this is occurring at a time when provider engagement and burnout is on everyone's radar screen. I can personally guarantee you that your administrators are thinking about it, brainstorming about it and looking for the magic initiative, the perfect program to make all of us happy. Just ask Ajay and Bimal. You will not meet two more sincere gentleman on the planet. They want you to have job satisfaction, be appreciated by everyone and continue to do a great job. The boards of both the Hartford Region and HHC feel the same way.

[Read More](#)

Noteworthy and New

Penicillin Allergy and Cephalosporin Usage

Safer than you were taught

The HHC Antimicrobial Stewardship Council has developed an antibiotic allergy chart addressing cephalosporin usage in penicillin allergic patients.

[Read More](#)

Shortened Course of Antibiotic for Bacterial Infections

More is Not Always Better

The November 2018 Antimicrobial Stewardship Newsletter reviews the evidence behind using shortened courses of antibiotics for common bacterial infections including community and hospital acquired pneumonia, ventilator associated pneumonia, complicated intra-abdominal infections, and skin and soft tissue infections.

Learn about best practice recommendations from current national guidelines and up-to-date primary literature on the most appropriate duration of antimicrobial therapy.

[Click here](#) to read the full newsletter.

Hartford Hospital First in U.S. to Join VANISH2 trial

Hartford Hospital recently became the first and only U.S. site to participate in the VANISH2 trial, which will compare catheter ablation versus antiarrhythmic drug therapy in patients with ischemic heart disease and ventricular tachycardia.

[Read More](#)

Alberts Speaks on Advances in Stroke Care at Annual Corporators Meeting

Dr. Mark Alberts, physician-in-chief of the Hartford HealthCare Ayer Neuroscience Institute and chief of the Department of Neurology at Hartford Hospital, gave a riveting presentation, titled Advances in Acute Stroke Care, at the Annual Meeting of Hartford Hospital Corporators on November 15.

[Read More](#)

 Like (0) |  Comment (0)

Calcium Scoring Helps Identify Early Stage Coronary Artery Disease

Primary care providers see patients every day who are at intermediate risk for cardiovascular disease but show no symptoms. Unfortunately, most people with this

level or risk will remain asymptomatic until the onset of a major cardiac event.

A low-dose, five-minute screening available now at Hartford Hospital can help prevent heart attacks by identifying early stage coronary artery disease.

[Read More](#)

 Like (0) |  Comment (0) |  Read By (24)

Provider Newsletter on Gluten-Related Disorders

Celiac Disease is a serious genetically predisposed autoimmune disease that that affects more than 1 percent of the population. Beyond the typical gastrointestinal symptoms (bloating, diarrhea etc.), malabsorption of nutrients in patients with Celiac Disease has led to symptoms involving multiple organ systems including the reproductive, neurologic, hematologic, endocrine and musculoskeletal systems.

Unfortunately, these atypical symptoms are often missed by primary care physicians and the different medical subspecialties, resulting in a current delay in diagnosis of almost 4 years. This delay in diagnosis can be associated with an increased incidence of autoimmune diseases, osteoporosis, Diabetes, infertility, neurologic diseases and some malignancies.

To help educate providers, CTGI has developed a Gluten-Related Disorder Newsletter. It contains an up-to-date review of the current literature on Celiac Disease (and Gluten-Related Disorders) along with a list of celiac resources, stores that specialize in gluten-free products (encompassing the entire HHC service areas) and a very detailed sample diet. It is our hope that by educating the providers, that the delay in the diagnosis (and its associated morbidity) of Celiac Disease can be shortened and clinical outcomes improved.

[Click here](#) to read the newsletter.

Epic Tip: Editing Multiple Orders

[Click here](#) to read the latest Epic tip: instructions for editing multiple orders.

Chief Investment Officer Wins Innovation Award

Hartford HealthCare Chief Investment Officer David Holmgren won a 2018 Industry Innovation Award for Collaboration from Chief Investment Officer. The award celebrates the asset owners and organizations driving innovation in institutional asset management.

[Click here](#) to read more, including a profile of Mr. Holmgren, from CIO.

Recognizing Excellence

In Brief

This month's report includes news about Dr. Andrew Salner, Dr. Edmond Cronin, Dr. Steven Zweibel, Dr. Peter Pasciucco and Dr. Paul D. Thompson.

[Read More](#)

 Like (0) |  Comment (0) |  Read By (18)

Welcome New Providers to Hartford Hospital

Please visit <https://hartfordhospital.org/find-a-doctor> for more information on these and other providers.

Physicians

Franklin Bertuch, DO	Anesthesiology
Daniel Daman, MD	Trauma Surgery
Manuel Fajardo, MD	Hospital Medicine
Asma Iftikhar, MD	Hospital Medicine
Maram Khalifa, MD	Hospital Medicine
John LaPadula, DO	Hospital Medicine
Palak Patel, MD	Cardiology
Harold Phillips, MD	Hospital Medicine
Bruce Rothschild, MD	Psychiatry
Zia Salam, MD	Cardiology
Zohra Salehi, MD	Cardiology
John Santopietro, MD	Psychiatry
Daniel Wong, MD	Psychiatry
David Blake, MD	Trauma Surgery
Lauren Brush, PsyD	Psychology
Mary Colpoys, MD	Internal Medicine
Matthew Del Guzzo, MD	Radiology
April Duckworth, MD	Breast Surgery
Roger El-Hachem, MD	Internal Medicine
Suzanne Eschenbach, MD	Psychiatry
Barbara Kirejczyk, MD	Psychiatry (Locum)
Nicholas Lombardi, PsyD	Psychology
Carlos Medina, MD	Pediatric Urology
Tannaz Shoja, MD	Cardiology Hospitalist
Scott Sinisgalli, MD	Psychiatry (Moonlighter)
Alexander Tsang, MD	Ophthalmology

Maria Tsarouhas, DO
Brian Wong, MD

Physical Medicine/Rehab
Neurology

Allied Health

Jennifer Barnhart, APRN
Matthew Baxter, PA-C
Meagane Boston, APRN
Gregory Bruno, CRNA
Lauren Cerulle, APRN
Bliss DaSilva, APRN
Collin Dimler, PA-C
Elisabeth Farrell, PA-C
Gabiella Finello, PA-C
Kellie Ford, APRN
Lucy Hopko, PA-C
Moriah Johnston, PA-C
Lindsay Larabee, PA-C
Nonhlanhla Ngazimbi, APRN
Courtney Norton, APRN
Michael Ono, PA-C
Justina Paproski, PA-C
Rebecca Press, PA-C
Kimberly Ryan, APRN
Christopher Schayer, APRN
Meagan Sheakoski, PA-C
Jill Sullivan, PA-C
Jennifer Zanchi, APRN
Abigail Bingham, APRN
Clarisse Fairbanks, APRN
Melisa Fazzolari, APRN
Kimberly Griffith, PA
Angela Holt, PA
Amy Jacobson, APRN
Gretha Lewis, APRN
Debra McDermott, NP
Jennifer Mitchell, PA
Jason Pinho, PA
Kimberly Powell, PA
Crystal Rose, PA

Medical Oncology
Cardiac Surgery
Vascular Surgery
Anesthesiology
Medical Oncology
Cardiology
Neurosurgery
Vascular Surgery
General Surgery
Neurology
Pulmonology
Neonatology
Neurosurgery
Surgical Critical Care
Medical Oncology
Pulmonology
Vascular Surgery
Emergency Medicine
Hematology/Oncology
Surgery
Neonatology
Cardiac Surgery
Medical Oncology
Cardiology
Psychiatry
Gastroenterology
NICU
Hospital Medicine (Locum)
Psychiatry
Hospital Medicine (Locum)
Hematology/Oncology
Neurosurgery
Orthopedics
Trauma Surgery
Emergency Medicine

New Transplant Surgeon, Dr. Oscar Serrano, joins Hartford Hospital

The Hartford Hospital Transplant Center recently welcomed Dr. Oscar Serrano as an excellent new addition to the team. Dr. Serrano is not only well known for his transplant experience, but also because he is bilingual and will be able to serve our community's

large Spanish speaking population.

Dr. Seranno attended the Stanford University School of Medicine and received an M.B.A. from Johns Hopkins University Carey Business School. He completed his General Surgery Residency at the Albert Einstein College of Medicine and his Abdominal Transplant Surgery Fellowship at the University of Minnesota.

To learn more, visit [Dr. Serrano's bio page](#).

Coming Up

Planning a CME Activity?

- The CME department encourages program planners to begin the application process as far in advance of the CME activity as possible.
- Visit the HHC CME [website](#) to learn more about CME Offerings
- Click [here](#) to request an application today
- Contact continuinged@hhchealth.org to schedule a planning session

 Like (0) | Comment (0)

For Your Information

Physician and Advanced Provider: Heal Thyself, But Not All By Thyself

A New HHC Program Can Help

Achieving Hartford HealthCare's goal to be No. 1 in customer experience by 2023 (#123) goes far beyond taking great care of our patients. It requires engaging our physicians and advanced providers such as APRNs and PAs.

That's why HHC is introducing a new Physician & Provider Health and Wellness initiative. The initiative will provide programs and support systems and services to help physicians and advanced practice providers refresh, restore and have support from a network of peers so if they have to face challenging situations they won't be alone.

[Read More](#)

 Like (0) | Comment (0) | Read By (17)

Completion of Medical Records

Relinquishment of Privileges for Non-Compliance

On June 25, the medical staff started receiving notifications via the In-Basket for deficiencies for document/dictate and signatures for reports and orders. Since then,

Health Information Management (HIM) has been working with the medical staff to optimize this process. In late October, HIM will start relinquishing the privileges of those physicians who are not compliant with the completion of medical records policy.

[Read More](#)

 Like (0) |  Comment (0)

Need IT or EPIC Help?

If you need help with EPIC, the contact phone number is different from the number used for other information technology needs.

The Care Connect (EPIC) Help Desk can be reached at 860.972.EPIC or 2-EPIC (860.972.3742). The IT Service Desk can be reached at 860.545.5699.

 Like (0) |  Comment (0)

In the News

Read This: "Why Doctors Hate Their Computers"

Atul Gawande, a very well known physician, author and speaker (and now CEO of the new healthcare initiative formed by Amazon, Berkshire-Hathaway and JP Morgan Chase healthcare initiative) recently published an article in The New Yorker Magazine. He has written several best-selling books.

Specific information is highlighted in this article, but you are encouraged to read it in full. It is very specific to EPIC, to EMRs in general, and speaks to physician burn-out and the use of medical scribes. We believe you will find it most interesting.

[Click here](#) to read a scanned copy of the article with highlights from Dr. Saidel.

 Like (0) |  Comment (0)

Healthcare Trends

[Speaking Up About Miscarriages](#)

Many women who become pregnant miscarry without knowing it. Yet miscarriage is not something we, as a society, often talk about. Why? On this edition of WNPR's 'Where We Live,' an in-depth look featuring Dr. Saidel.

[Hartford HealthCare has big plans for Mystic](#)

"It's really about bringing specialties into the community where our patients want to be cared for in their communities," said Donna Handley, President of Hartford HealthCare's East Region which includes Backus Hospital in Norwich.

Hartford HealthCare plans to open a \$20-million, 47,000 square foot facility which will bring primary care along with cardiology and neuroscience specialists all under one roof.

[What 'Amazon health care' could look like in 5 years](#)

While Amazon has grabbed headlines this week by announcing the location of its new headquarters (to be split between New York and Northern Virginia), the health care industry has been keeping a close eye on the retail, technology, and logistics giant for several months now.

[Study: Greater Hartford healthcare prices on par with national average](#)

The Northeast is known as a high-cost healthcare region, so it may surprise some to learn that Hartford metro area healthcare prices are exactly on par with the national average.

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Seymour Street Journal (SSJ) supports physician engagement at Hartford Hospital by providing critical information, news and recognition in an easily digestible format. The SSJ will be sent to your preferred e-mail address the last Sunday of each month.

If you would like to be added to the Seymour Street Journal email list, or to receive it at a different email address, please opt-in at harthosp.org/SSJ. This ensures that you will receive the newsletter at your preferred email address.

For any questions or suggestions, please contact editor Matthew Clyburn at matthew.clyburn@hhchealth.org or 860.500.0464.

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