



Seymour Street Journal

Critical Information

Your Human Touch Makes Every Moment Matter

[Click Here to See How](#)



Epic Tip: Review Chart and Handle Tasks at the Same Time

Want to learn how to review a patient's chart while handling another task--without clicking back and forth?

[Learn More](#)

Antibiotic Use Elements for Frontline Providers

Antibiotics are lifesaving but come with often unrecognized costs- increased rates of C. difficile; rapid development of resistance; and broad adverse effects including fever, a

changed microbiome, and allergy labeling. Optimizing your antibiotic use is essential to avoid antibiotic associated harm, and we are each personally responsible for this antibiotic stewardship.

[Read More from Chief of Infectious Diseases Dr. Jack Ross](#)

Noteworthy and New

Cardiac Rehab Location Update

There's a new Hartford Hospital Cardiac Rehab location open in Glastonbury, and the current location on the Hartford Hospital campus is soon moving to the Medical Office Building.

[Learn More](#)

Grants Available to HHC Staff for Safety Projects

Do you have a project that might help Hartford HealthCare take even better care of patients or employees? You might be eligible for a grant from the HHC Insurance Department to get it started. Projects should reduce patient harm or help employees and visitors stay safer and healthier in our facilities.

Find more information on the [Quality/Safety Grant Program](#) page of HHC Connect.

What's MyChart Bedside?

MyChart Bedside is a tablet-based application that gives admitted patients and their families more information about a patient's hospital stay. Offering patients the application can help to strengthen the patient-clinician relationship and allow for a more enjoyable and productive stay.

[View the Guide](#)

Continuing Medical Education and HealthStream Join as One Team

Continuing Medical Education and HealthStream® are now one team called Professional Education under the department of Experience, Engagement, and Organization Development. This unification supports HHC's journey to become #1 in the Northeast for customer experience by 2023.

[Learn More](#)

Recognizing Excellence

In Brief

Dr. Jonathan Gates and **Dr. Ken Robinson** recently testified in front of the Public Health Committee of the Connecticut General Assembly in opposition to a bill that would prohibit hospitals from charging trauma activation fees.

Gregory Panza, a researcher in preventive cardiology and doctoral candidate at the University of Connecticut, is the recipient of the 2019 UCONN College of Agriculture, Health and Natural Resources Graduate Student Research Award. **Amanda Zaleski, PhD**, also a researcher in preventive cardiology, was the recipient of this award in 2018, earning Hartford Hospital researchers back-to-back research awards. This award recognizes outstanding scholarly/creative productivity and national visibility in research activities.

Welcome New Providers to Hartford Hospital

Please visit <https://hartfordhospital.org/find-a-doctor> for more information on these and other providers.

Physicians

David Bendor, PhD	Psychology
Jonathan Bernstein, MD	Pediatrics, Hematology/Oncology
Melissa Boisjoli-Langlois, MD	Hospital Medicine
Emily Burk, MD	Cardiology Hospitalist (Locum)
John Dinkler, MD	Cardiology
Ralph Dodd, PsyD	Psychology
Alyse Donovan, PsyD	Psychology
David Finitzis, PhD	Psychology
Eric Grahling, MD	Anesthesia - Pain Management
Christopher Hammel, MD	Psychiatry (Moonlighter)
Talal Kaiser, MD	Hospital Medicine (Per Diem)
Suchita Kumar, MD	Infectious Disease
Kevin O'Shea, PsyD	Psychology
Swathi Rachoor, MD	Internal Medicine
Stephanie Saucier, MD	Cardiology
Dana Shagan, PsyD	Psychology
George Spivack, MD	Cardiology
Jonathan Telsey, MD	Urology
Warren Thime, PhD	Psychology
Xuan (Tony) Wang, MD	Cardiology (Moonlighting)

Allied Health

Tabassum (Taby) Ali, APRN
Yan Yan Beach, APRN
Jillian Bouchard, PA
Hannah Chamis, PA
Rachel Chiulli, APRN
Danielle Cowee, PA
Julie Forster, PA-C
Erica Guerricaechebarria, PA-C
Cathy Lanoie, APRN
Meagan Lawrence, PA-C
Alexa Swan, APRN
Laura Warren, APRN
Fabian Williams, CRNA

Psychiatry
Cardiology
NICU
Neurosurgery
Oncology
Trauma Surgery
Orthopedics - Hand Surgery
Cardiac ICU/SD
Endocrinology
Cardiac Surgery
Internal Medicine
Emergency Medicine
Anesthesia

Coming Up

Department of Medicine Endocrine Intercity Grand Rounds

Gender Dysphoria: An Update for the Endocrinologist

March 7, 2019
Conklin Building, Rooms 139-140
12 noon to 1 p.m.

Featuring Priya Phulwani, MD, pediatric endocrinologist at CT Children's Medical Center. The objectives of this session are to:

- Define gender dysphoria
- Review how a diagnosis of gender dysphoria is made
- Provide respectful care to patients with various forms of gender incongruence
- Apply current practice guidelines for the hormone management of gender dysphoria

[Read More](#)

Addressing the Mandatory Education Required Every Six Years for CT Medical License Renewal

A Review to Renew

April 27, 2019
Heublein Hall
7:30 a.m. to 3:15 p.m.

This session will cover one hour on each of the following state-mandated topics:

- AIDS/HIV Update
- Sexual Assault
- Domestic Violence
- Cultural Competency
- Pain Management
- Behavioral Health: PTSD and Substance Abuse in Veterans
- Behavioral Health: Depression and Suicide in Veterans

The cost is \$15 for HHC Privileged Providers and \$20 for Non-Privileged Providers.

Registration is required by clicking [here](#).

Planning a CME Activity?

- The CME department encourages program planners to begin the application process as far in advance of the CME activity as possible.
- Visit the HHC CME [website](#) to learn more about CME Offerings
- Click [here](#) to request an application today
- Contact continuinged@hhchealth.org to schedule a planning session

For Your Information

How Do I Address Hand Hygiene Misses?

Have you ever observed a missed opportunity for hand hygiene and didn't know how to address it? It may be an uncomfortable situation, but know HH and HHC Leadership fully support anyone who speaks up for safety. Some suggestions to handle such a situation include:

- Use the Lightest Touch Possible – “Hands Please!”
- Use Discretion – If possible, ask away from patient, family, or a group. “May I ask you a quick question privately?”
- If applicable, try humor or a curious question - “Did I miss your performing the appropriate hand hygiene?” OR “Please perform the expected hand hygiene for patient safety.”

Don't forget, a thank you for all the moments you do observe is a great way to enforce our safety behavior – “Thank you for washing your hands!”

Seymour Street Journal (SSJ) supports physician engagement at Hartford Hospital by providing critical information, news and recognition in an easily digestible format. The SSJ will be sent to your preferred e-mail address the last Sunday of each month.

If you would like to be added to the Seymour Street Journal email list, or to receive it at

a different email address, please opt-in at harthosp.org/SSJ. This ensures that you will receive the newsletter at your preferred email address.

For any questions or suggestions, please contact editor Matthew Clyburn at matthew.clyburn@hhchealth.org or 860.500.0464.

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